



PROCEDURE

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Market Manual 5: Settlements

**Part 5.6: Physical  
Markets Settlement  
Invoicing**

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Issue 15.0

This procedure provides information required by the *IESO* and *market participants* to prepare and process settlement *invoices* for the *physical markets* administered by the *IESO*.

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|                         |   |
|-------------------------|---|
| <b>Document ID</b>      | MDP_PRO_0035                                    |
| <b>Document Name</b>    | Part 5.6: Physical Markets Settlement Invoicing |
| <b>Issue</b>            | Issue 15.0                                      |
| <b>Reason for Issue</b> | Update to Baseline 34.1                         |
| <b>Effective Date</b>   | December 2, 2015                                |

## Document Change History

| Issue | Reason for Issue                             | Date               |
|-------|--|--------------------|
| 1.0   | Unapproved version released for Baseline 3   | June 19, 2000      |
| 2.0   | Unapproved version released for Baseline 4   | October 2, 2000    |
| 3.0   | Unapproved version released for Baseline 5   | December 15, 2000  |
| 4.0   | Unapproved version released for Baseline 6.1 | March 26, 2001     |
| 5.0   | Issue released for Baseline 6.2              | May 22, 2001       |
| 6.0   | Issue released for Baseline 6.3              | July 6, 2001       |
| 7.0   | Issue released for Baseline 6.6              | November 26, 2001  |
| 8.0   | Update to Baseline 7.0                       | March 25, 2002     |
| 9.0   | Update to Baseline 12.0                      | September 1, 2004  |
| 10.0  | Update to Baseline 14.0                      | September 14, 2005 |
| 11.0  | Update to Baseline 20.0                      | September 10, 2008 |
| 12.0  | Update to Baseline 29.1                      | June 5, 2013       |
| 13.0  | Update to Baseline 30.1                      | December 4, 2013   |
| 14.0  | Update to Baseline 31.1                      | June 4, 2014       |
| 15.0  | Update to Baseline 34.1                      | December 2, 2015   |

## Related Documents

| Document ID  | Document Title  |
|--------------|---|
| IMO_GDE_0003 | Energy Market Graphical User Interface User's Guide     |
| IMO_MAN_0024 | Market Manual 6: Participant Technical Reference Manual |

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| <b>Reference<br/>(Paragraph and<br/>Section)</b> | <b>Description of Change</b> |
|--|------------------------------|
| Cover Page                                       | To update Logo               |
|  |                              |
|  |                              |

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# Market Manuals

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The *market manuals* consolidate the market procedures and associated forms, standards, and policies that define certain elements relating to the operation of the *IESO-administered markets*. Market procedures provide more detailed descriptions of the requirements for various activities than is specified in the *market rules*. Where there is a discrepancy between the requirements in a document within a *market manual* and the “Market Rules”, the “Market Rules” shall prevail. Standards and policies appended to, or referenced in, these procedures provide a supporting framework.

## Market Procedures

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The “Settlements Manual” is Volume 5 of the *Market Manuals*, where this document forms “Part 5.6: Physical Markets Settlement Invoicing”

A list of the other component parts of the “Settlements Manual” is provided in “Part 5.0: Settlements Overview”, in Section 2, “About This Manual”.

## Structure of Market Procedures

Each market procedure is composed of the following sections:

1. **“Introduction”**, which contains general information about the procedure, including an overview, a description of the purpose and scope of the procedure, and information about roles and responsibilities of the parties involved in the procedure.
2. **“Procedural Work Flow”**, which contains a graphical representation of the steps and flow of information within the procedure.
3. **“Procedural Steps”**, which contains a table that describes each step and provides other details related to each step.
4. **“Appendices”**, which may include such items as forms, standards, policies, and agreements.

## Conventions

The *market manual* standard conventions are as defined in the “Market Manual Overview” document.

– End of Section –



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# 1. Introduction

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## 1.1 Purpose

This procedure describes the activities and schedule required by the *IESO* and *market participants* to prepare and process *settlement invoices* for the *physical markets* administered by the *IESO*. For the purposes of this procedure, all references to the *physical markets* should refer to:

- the real-time *energy* (RTE) markets, which consists of:
  - a market for *energy*; and
  - a market for several classes of *operating reserve*;
- *procurement markets*, which consists of:
  - markets for *contracted ancillary services*, including *regulation*, voltage control & *reactive support service*, and *black start capability*; and
  - a market for *reliability must-run contracts*;
- the *transmission rights (TR) market*, with the exception of *settlement amounts* paid in respect of the purchase or sale of a *transmission right* in any round of a *transmission rights auction*<sup>1</sup>.

The *physical markets settlement invoice* will indicate all *market participant* payments due to the *IESO* and all *IESO* payments due to *market participants* for all *settlement charge types* that appear on *physical markets settlement statements*. “Market Manual 5: Settlements, Part 5.5: Physical Markets Settlement Statements” provides detailed information on these *charge types*. For the purpose of this procedure all references to *settlement invoices* should be taken to refer to the *physical markets settlement invoice*, unless otherwise stated.

This document covers the following topics:

- receiving *settlement invoices*;
- interpreting the *settlement invoice* line items; and
- submitting queries for more information regarding the *invoice*.

## 1.2 Scope

This procedure is intended to provide *market participants* with a summary of the steps and interfaces between *market participants*, the *IESO*, and other parties for receiving and reviewing a *physical*

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<sup>1</sup> The settlement amounts relating to the sale or purchase of *transmission rights* in any round of a *transmission rights auction* appear on the financial markets *settlements invoice*. See “Market Manual 5: Settlements, Part 5.8: Financial Markets Settlement Invoicing “for more details on this invoice”.

*markets settlement invoice* generated by the *IESO*. The procedural work flows and steps described in this document serve as a roadmap for *market participants* and the *IESO*, and reflect the requirements set out within the *market rules* and applicable *IESO* policies and standards.

The overview information in Section 1.3, below, is provided for context purposes only, highlighting the main actions that comprise the procedure as set out in Section 2.

The information in this document is relevant only to the *physical markets* administered by the *IESO*. The procedures for *settlement invoices* associated with the Financial Markets administered by the *IESO* are provided in “Market Manual 5: Settlements, Part 5.8: Financial Markets Settlement Invoicing”.

The *payment dates* on which the *IESO* and *market participants* must submit payments with respect to all *settlement invoices* issued by the *IESO* are specified in the *IESO Settlement Schedule and Payment Calendar (SSPC)*. See “Market Manual 5: Settlements, Part 5.1: Settlement Schedule and Payment Calendars (SSPCs)” for more information on this calendar.

The process by which payments with respect to all *settlement invoices* issued by the *IESO* are processed is set out in “Market Manual 5: Settlements, Part 5.9: Settlement Payment Methods and Schedule”.

### 1.3 Overview of Physical Markets Settlement Invoicing

Annually, the *IESO* publishes an *IESO Settlement Schedule and Payments Calendar (SSPC)* that specifies the dates for issuance of *settlement invoices*. The *IESO* must, on the date specified in the *SSPC*, issue an *invoice* to each *market participant* who has undertaken a transaction in the *physical markets* during the *billing period*. The *billing period* is a calendar month for the *physical markets settlement invoice*.

All transactions in the *physical markets* are *invoiced* according to the available *settlement data*, as previously issued on either final or *preliminary settlement statements* during the *billing period*. Each *invoice* issued by the *IESO* to a *market participant* is based on all *final settlement statements* that are available for that *billing period*. Where a *final settlement statement* is not yet available for days within the *billing period*, *preliminary settlement statements* are used to prepare the *invoice*. Any net difference between these preliminary statements and the subsequent *final settlement statements* is reflected in the *invoice* for the next *billing period*.

The *IESO* will issue debit *settlement invoices*, where a net payment is due to the *IESO* from a *market participant*, and credit *settlement invoices*, where a net payment is due to a *market participant* from the *IESO*. Debit *settlement invoices* will indicate that the *market participant* is required to submit a payment to the *IESO*. Credit *settlement invoices* will indicate that the *invoice* is for information only and that the *market participant* is not required to submit a payment. The *settlement invoice* in Appendix B is an example of a credit *settlement invoice*.

The *IESO* may also produce manual *invoices* for various costs relating to the *physical markets* but which are not addressed by the *settlement charge types* that form part of the *physical markets settlement statements*. These may include (but are not restricted to) costs relating to:

- interest charged on late payments;

- default charges; and
- costs relating to arbitration
- compliance penalties.

The *IESO* will issue manual *invoices* on an ‘as-needed’ basis. Manual *invoices* are not explicitly addressed in the work-flow in section 2 of this procedure, but the same process will be followed by the *IESO* when issuing a manual *invoice*.

### 1.3.1 Receiving/Retrieving Invoices

*Market participants* retrieve their own *settlement statements* and *invoices* through:

- Web delivery via the *IESO* Report Site. *Invoices* are available in XML format.

*Invoices* are considered issued to *market participants* when released by the *IESO* through the *IESO* Reports Site, in accordance with the dates in the *SSPC*. It is the responsibility of each *market participant* to notify the *IESO* if it fails to receive an *invoice* on the date specified in the *SSPC*. The *market participant* should notify the *IESO* immediately if a *settlement invoice* is not received at the expected time and date. Each *market participant* shall be deemed to have received its *invoice* on the relevant date specified in the *SSPC*, unless the *market participant* notifies the *IESO* to the contrary.

In the event that a *market participant* notifies the *IESO* that it has failed to receive a *settlement invoice* on the specified date, the *IESO* will re-issue the appropriate *invoice*. The *settlement invoice* will be considered to be received on the date that the re-issued *invoice* is submitted to the *market participant*.

### 1.3.2 Reading the Settlement Invoice

As a minimum, the *settlement invoice* will contain the following information:

- a unique *invoice* number;
- the dollar amounts which are to be paid by, or to the *market participant*, identified by *charge type* and a description of the charge;
- the *market participant payment date* by which such amounts (if any) are to be paid by the *market participant*, no later than the *close of banking business* of the bank at which the *IESO settlement* clearing account is held; and
- details of the *IESO settlement* clearing account - including the bank name and the account number - to which any amounts owed by the *market participant* are to be paid.

A sample *settlement invoice* can be located in the Funds Administration area of the Technical Interfaces page on the *IESO* public Web site ([www.ieso.ca](http://www.ieso.ca)). Charges transferred from the *settlement* statements that appear on *market participant invoices* are detailed in Section 2.2 of “*IESO Charge Types and Equations*”.

Manual *invoices* will have the same format as a *settlement invoice* but will have manual line entries in place of the standard *charge types* that appear in the *settlement invoice*, except where the *invoice*

relates to financial penalties<sup>2</sup>. *Market participants* will be notified that a *manual invoice* is available for retrieval when released by the *IESO* via the *IESO* Report Site. See “Market Manual 5: Settlements, Part 5.9: Settlement Payment Methods and Schedule” for more information on the payment process.

## 1.4 Invoice Delays and Estimated Invoices

Where the *IESO* determines that significant inaccuracies exist in a *preliminary settlement statement* for a *trading day*, it may delay the issuing of that statement from the dates specified in the *SSPC*. In such a situation, the *IESO* will *publish* a notice of delay. See “Market Manual 5: Settlements, Part 5.5: Physical Markets Settlement Statements” for more information on this process.

The *IESO* may determine that a delay in issuing the *settlement statement* (or another, unrelated, reason) will prevent the *IESO* from issuing the *invoice* for a *billing period* on, or within one *business day* of, the date specified in the *SSPC*<sup>3</sup>. In such situations, the *IESO* will issue an estimated *invoice* to *market participants* within two *business days* of the date specified in the *SSPC*. The process for estimating an *invoice* is set out in Appendix C.

Where the *IESO* delays issuing an *invoice*, as described above, it will *publish* a notice that indicates whether the *IESO* intends to delay the *market participant payment date* and the *IESO payment date* associated with the delayed *invoice* by one *business day* from that specified in the *SSPC*. The notice of revised *payment dates* will be *published* on the *IESO*'s public Web site.

Where an estimated *invoice* is issued to a *market participant*, the *IESO* will adjust the *invoice* for the *market participant* covering the next *billing period* to reflect any net difference between the estimated *invoice* and the *invoice* that would have been issued if the estimating process had not been required.

## 1.5 Roles and Responsibilities

Responsibility for *settlement invoices* is shared among:

- ***Market participants***, which are responsible for:
  - receiving *settlement invoices*; and
  - reviewing the *invoices* for correctness.
- The ***IESO***, which is responsible for:

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<sup>2</sup> In the case of a dispute relating to a financial penalty, payment may be deferred until the dispute is resolved in accordance with the dispute resolution process set out in “Market Manual 2, Market Administration, Part 2.1, Dispute Resolution”.

<sup>3</sup> Part of the information provided in the notice of delay for a settlement statement is whether the *IESO* intends to invoke the estimated invoice process. Other reasons for delaying an invoice would include market system problems.

- preparing *invoices* to be issued to *market participants*;
- issuing *settlement invoices* to *market participants*; and
- responding to queries from the *market participant* regarding *settlement invoices*.

## 1.6 Contact Information

As part of the participant authorization and registration process, *applicants* are able to identify a range of contacts within their organization that address specific areas of market operations. For real time *energy settlement invoices*, this contact will most likely be the Invoicing Contact Type as indicated in CDMS (MP Contacts screens). If a *market participant* has not identified a specific contact, the *IESO* will seek to contact the Main Contact that is established during the participant authorization process. The *IESO* will seek to contact these individuals for activities within this procedure, unless alternative arrangements have been established between the *IESO* and the *market participant*. For more information on CDMS and the participant authorization process see “Market Entry, Maintenance and Exit, Part 1.1 – Participant Authorization Maintenance and Exit”.

If the *market participant* wishes to contact the *IESO*, the *market participant* can contact the *IESO* Customer Relations via email at [IESOCustomerRelations@ieso.ca](mailto:IESOCustomerRelations@ieso.ca) or via telephone, mail or courier to the numbers and addresses given on the *IESO*'s Web site ([www.ieso.ca](http://www.ieso.ca) - or click on 'Have a question?' to go to the 'Contacting the *IESO*' page). If the *IESO* Customer Relations is closed, telephone messages or emails may be left in relevant voice or electronic *IESO* mail boxes, which will be answered as soon as possible by Customer Relations staff.

*Market participants* should note that payments are due on the participant *payment date* regardless of any outstanding queries or disputes regarding the *invoices*, except where the *invoice* relates to financial penalties<sup>4</sup>. See “Market Manual 5: Settlements, Part 5.9: Settlement Payment Methods and Schedule” for more information on the payment process.

– End of Section –

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<sup>4</sup> In the case of a dispute relating to a financial penalty, the obligation to settle the penalty payment may be deferred until the dispute is resolved in accordance with the dispute resolution process set out in “Market Manual 2, Market Administration, Part 2.1, Dispute Resolution”.

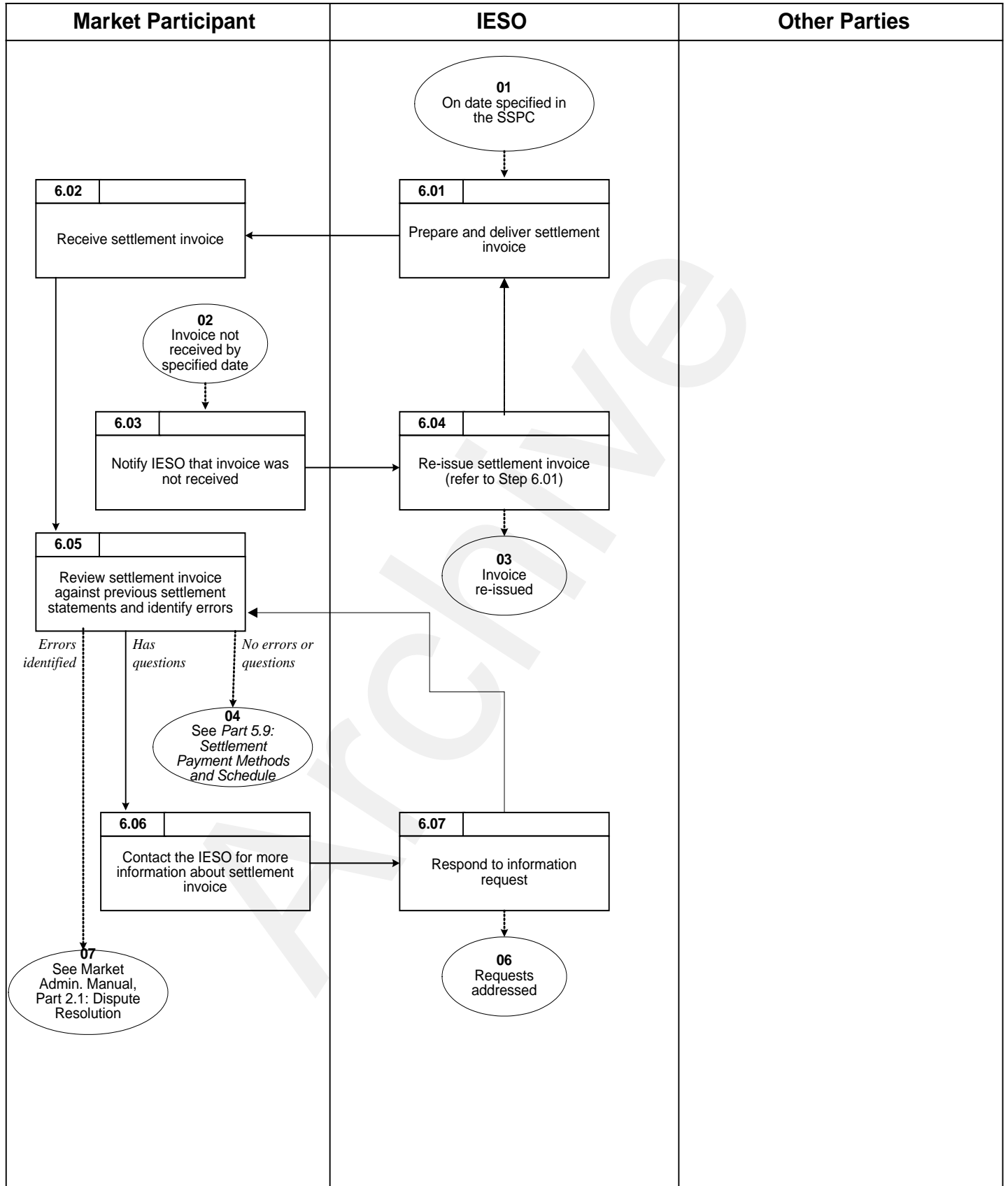
## 2. Procedural Work Flow

Figure 2-1 in this section represents the flow of work and information related to the *physical markets settlement invoicing* process between the *IESO* and the *market participant* to whom the *settlement invoice* is being submitted.

The steps illustrated in Figure 2-1 are described in detail in Section 3.

**Table 2–1: Legend for Work Flow Diagrams**

| <b>Legend</b>         | <b>Description</b>   |
|-----------------------|--|
| Oval                  | An event that triggers task or that completes task. Trigger events and completion events are numbered sequentially within procedure (01 to 99)   |
| Task Box              | Shows reference number, party responsible for performing task (if “other party”), and task name or brief summary of task. Reference number (e.g., 1A.02) indicates procedure number within current Market Manual (1), sub-procedure identifier (if applicable) (A), and task number (02) |
| Solid horizontal line | Shows information flow between the <i>IESO</i> and external parties  |
| Solid vertical line   | Shows linkage between tasks  |
| Broken line           | Links trigger events and completion events to preceding or succeeding task   |





**Figure 2–1: Work Flow for *Physical Markets Settlement Invoicing***

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## 3. Procedural Steps

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This section contains detail on the tasks (steps) that comprise the procedure for *physical markets settlement invoicing*. The table contains seven columns, as follows:

### **Ref**

The numerical reference to the task.

### **Task Name**

The task name as identified in Section 2.

### **Task Detail**

Detail about the task.

### **When**

A list of all the events that can trigger commencement of the task.

### **Resulting Information**

A list of the information flows that may or must result from the task.

### **Method**

The format and method for each information flow are specified.

### **Completion Events**

A list of all the circumstances in which the task should be deemed finished.

## 3.2 Physical Markets Settlement Invoicing

The steps in the following table are illustrated in Section 2, Figure 2-1.

**Table 3–1: Procedural Steps for *Physical Markets Settlement Invoicing***

| Ref. | Task Name  | Task Detail   | When  | Resulting Information                         | Method   | Completion Events  |
|------|--|---|---|---|--|--|
| 6.01 | Prepare and deliver <i>settlement invoice</i> .          | The <i>IESO</i> prepares <i>physical markets settlement invoice</i> and delivers the <i>invoice</i> to the <i>market participant</i> via the delivery mechanism selected by the <i>market participant</i> . | As specified in the <i>IESO Settlement Schedule and Payments Calendar (SSPC)</i> .                                    | <i>Settlement Invoice</i><br>(See Appendix B) | Delivery method is via the <i>IESO Reports Site</i>                        | Delivery of <i>settlement invoice</i> to the <i>market participant</i> . |
| 6.02 | Receive <i>settlement invoice</i> .                      | <i>Market participant</i> receives the <i>settlement invoice</i> from the <i>IESO</i>   | After Step 6.01 and on or before the date specified in the <i>SSPC</i> .  | None  | None   | <i>Market participant</i> receives <i>settlement invoice</i> .           |
| 6.03 | Notify <i>IESO</i> that <i>invoice</i> was not received. | If the <i>settlement invoice</i> was not received for a specified <i>billing period</i> by the expected date, the <i>market participant</i> should notify the <i>IESO</i> .                                 | After expected date for receipt of <i>invoice</i> , as specified in the <i>SSPC</i> , if <i>invoice</i> not received. | Notice that <i>invoice</i> was not received.  | Telephone call or e-mail to the <i>IESO</i> 's Customer Relations          | <i>IESO</i> notified that <i>settlement invoice</i> was not received.    |
| 6.04 | Re-issue <i>settlement invoice</i> (refer to Step 6.01). | The <i>IESO</i> investigates the problem, and re-issues the <i>settlement invoice</i> to the <i>market participant</i> .  | After Step 6.03.  | <i>Settlement Invoice</i><br>(See Appendix B) | Fax or delivery method using web delivery via the <i>IESO Reports Site</i> | Delivery of <i>settlement invoice</i> to the <i>market participant</i> . |

**Table 3–1: Procedural Steps for *Physical Markets Settlement Invoicing***

| <b>Ref.</b> | <b>Task Name</b>  | <b>Task Detail</b>   | <b>When</b>  | <b>Resulting Information</b>  | <b>Method</b>   | <b>Completion Events</b>  |
|-------------|---|--|--|---|---|---|
| 6.05        | Review <i>settlement invoice</i> against previous <i>settlement statements</i> and identify errors. | The <i>market participant</i> reviews the <i>settlement invoice</i> to identify errors, and to determine if there are any questions regarding the <i>invoice</i> .<br><br>If there is an error in the <i>invoice</i> , the <i>market participant</i> follows the dispute resolution process set out in “Market Manual 2: Market Administration, Part 2.1: Dispute Resolution”. | After Step 6.02 as required.   | None  | None  | Review of <i>settlement invoice</i> completed by the <i>market participant</i> .<br>Questions and possible errors have been identified.<br><br>Dispute Resolution. (Refer to “Market Manual 2: Market Administration, Part 2.1: Dispute Resolution”). |
| 6.06        | Contact the <i>IESO</i> for more information about <i>settlement invoice</i> .                      | The <i>market participant</i> submits a query to the <i>IESO</i> requesting additional information pertaining to the <i>settlement invoice</i> .   | After Step 6.05 if additional data is needed.                              | Queries to request additional information about the <i>settlement invoice</i> . | Telephone call or e-mail to the <i>IESO</i> 's Customer Relations | Query submitted to the <i>IESO</i> .  |
| 6.07        | Respond to information request.   | The <i>IESO</i> provides a <i>response</i> to the query submitted by the <i>market participant</i> .   | As soon as possible after Step 6.06, depending on the nature of the query. | Query <i>response</i> .   | Telephone, e-mail, or fax   | Query <i>response</i> returned to the <i>market participant</i> .   |

– End of Section –

## Appendix A: Forms

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There are no forms used in this procedure.

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## Appendix B: Sample Invoice

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A sample *physical markets settlement invoice* can be located in the Funds Administration area of Technical Interfaces page on *IESO* public Web site <http://www.ieso.ca>.

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## Appendix C: Estimating Invoices

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As set out in the “Market Rules”, Chapter 9, Section 6, the amount of an estimated *invoice* will be the aggregate of:

- the net total for that *market participant* for all *trading days* that occurred during the *billing period* prior to the date on which the issuance of *preliminary settlement statements* commenced to be delayed; and
- for each *trading day* in the *billing period* that occurred subsequent to this date, the net total for that *market participant* as set forth in the *final settlement statements* issued to that *market participant* in the preceding *billing period*, commencing with the *final settlement statement* issued for the last *trading day* of such preceding *billing period* and using a number of *final settlement statements* equal to the number of *trading days* in the current *billing period* occurring subsequent to the date referred to in the first bullet.

Where the data required to determine the amount of an estimated *invoice* in accordance with the above process is not readily available at the relevant time, the *IESO* shall issue to each applicable *market participant* an estimated *invoice* in an amount equal to:

- the net amount of the *invoice* issued to the *market participant* for the preceding *energy market billing period*; or
- zero, if no *invoice* was issued to the *market participant* for the preceding *energy market billing period*.

– End of Section –

## References

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| <b>Document ID</b> | <b>Document Title</b>   |
|--------------------|---|
| MDP_RUL_0002       | Market Rules  |
| MDP_PRO_0014       | Market Manual 1: Market Entry, Maintenance & Exit Part 1.1: Participant Authorization, Maintenance & Exit |
| MDP_PRO_0017       | Market Manual 2: Market Administration, Part 2.1: Dispute Resolution                                      |
| MDP_MAN_0005       | Market Manual 5: Settlements, Part 5.0: Settlements Overview  |
| MDP_PRO_0031       | Market Manual 5: Settlements Part 5.1: Settlement Schedule and Payments Calendars (SSPCs)                 |
| MDP_PRO_0033       | Market Manual 5: Settlements, Part 5.5: Physical Markets Settlement Statements                            |
| MDP_PRO_0047       | Market Manual 5: Settlements, Part 5.8: Financial Markets Settlement Invoicing                            |
| MDP_PRO_0036       | Market Manual 5: Settlements, Part 5.9: Settlement Payment Methods and Schedule                           |
| IMP_LST_0001       | IESO Charge Type and Equations  |

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