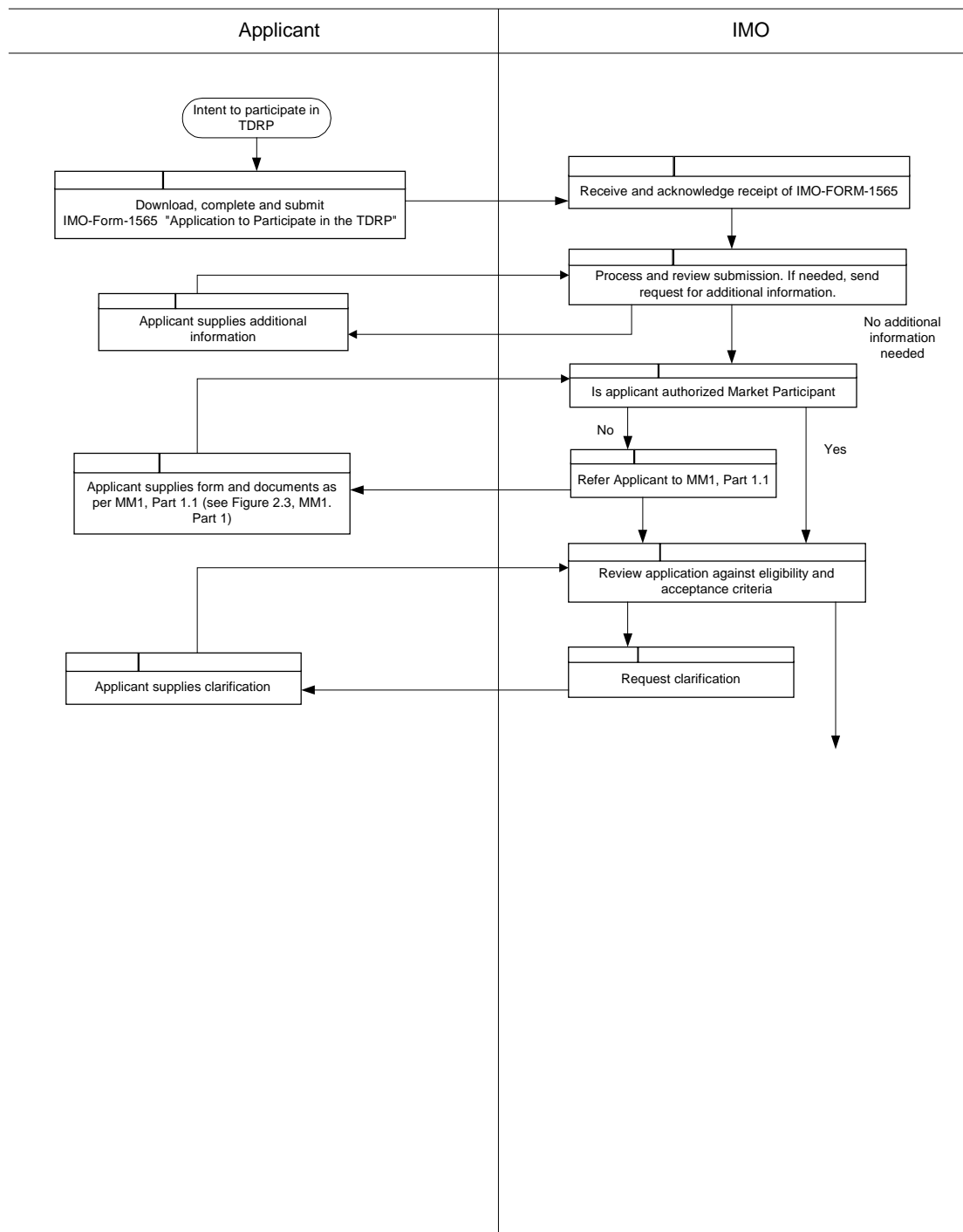


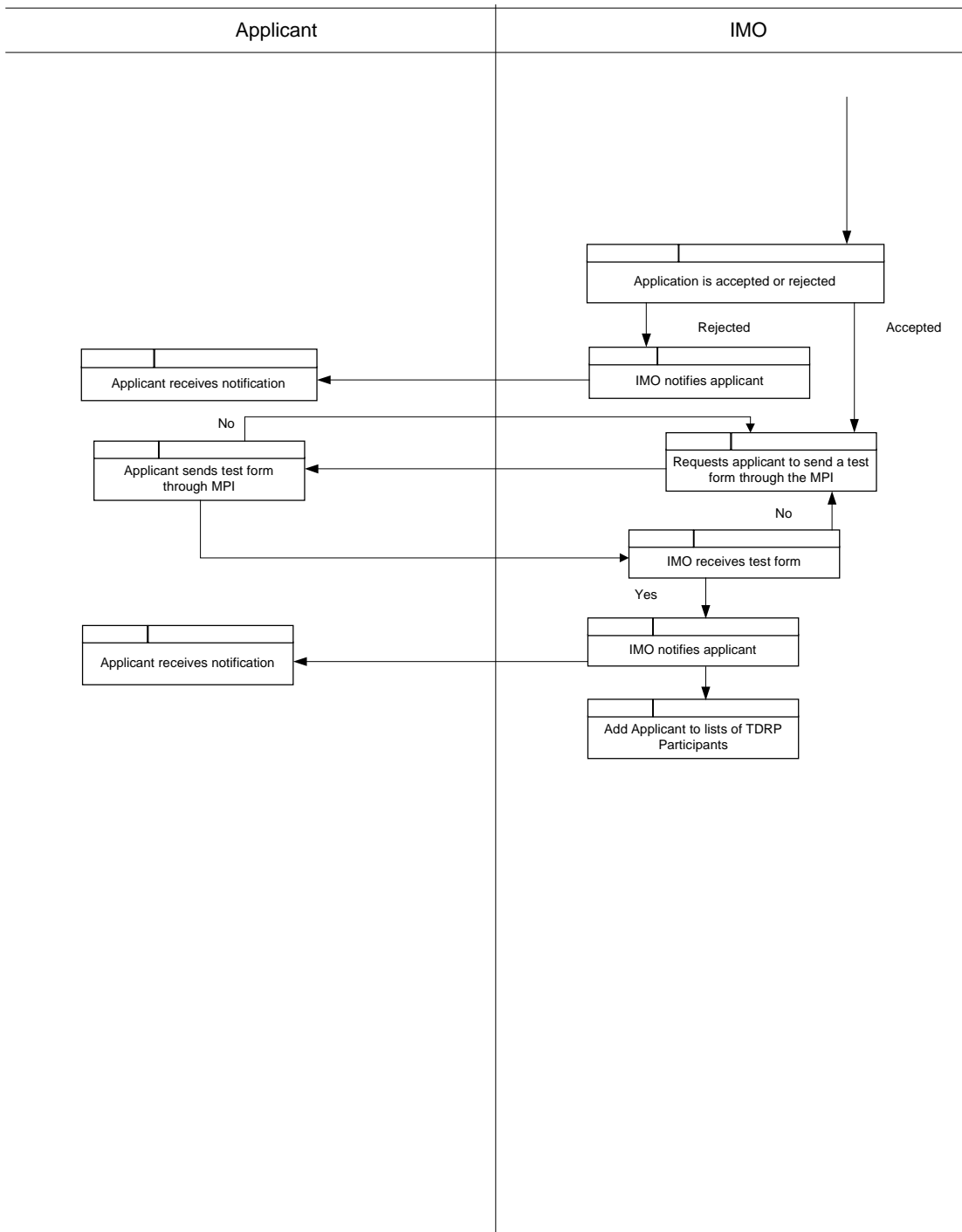
Transitional Demand Response Program

Illustrative Business Process Diagrams – April 16, 2004

TDRP Application Process



TDRP Application Process (continued)



Notify IMO of Intent to Participate

