

**From:** Gopi Biju  
**Sent:** September 29, 2006 1:37 PM  
**To:** Gopi Biju  
**Subject:** Communication from the IESO regarding System Operator Training Standard

**Subject: IESO Reliability Standards Update**

**System Operator Training Standard Posted for Comment (September 27–October 26, 2006)**

The NERC Standard Drafting Team has posted the first draft of the System Operator Training Standard for a 30-day comment period. This standard requires Reliability Coordinators, Balancing Authorities, and Transmission Operators to use a 'systematic approach' in developing and delivering training to ensure that their system operators have the knowledge and skills needed to perform assigned reliability-related tasks to meet identified performance criteria.

Need Identification

Competency of system operators is crucial to maintaining the reliability of the electricity grid. This standard requires the use of systematic approaches to identify desired performance levels, identify gaps between desired and actual performances, and use the identified gaps to review and evaluate training and development programs. This standard is based on a recommendation that came out of the August 2003 blackout investigation.

Impact to Ontario Market Participants

Ontario Market Participants, wherever applicable, would be required to comply with this standard and ensure that they have a systematic approach for the training and development needs of system operators along with the effective delivery of such programs. It is important to note here that the possible implications of this standard will depend on the final disposition of the PER-003 interpretation.

Development of Standard

The background and details of previous comments can be obtained at the following website: <http://www.nerc.com/~filez/standards/System-Personnel-Training.html>

Details on PER-003 regarding Hydro One's request for interpretation, can be obtained at: <http://www.nerc.com/~filez/standards/PER-003 Interpretation.html>

The IESO looks forward to the active participation of all market participants in the NERC commenting process. Please let us know if you would like to participate in these proceedings directly and we would be happy to guide you through the NERC commenting and balloting process. Please let us know if you require further information or clarification.

Regards,

**Biju Gopi,**  
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