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## IESO SENIOR MANAGEMENT UPDATE

To: Stakeholder Advisory Committee

Date: August 22, 2007

**Subject: Update on Consumer Forum**

Information Item

As part of the settlement of its 2007 Fees Submission, the IESO has established a terms of reference for a Consumer Forum. These terms of reference were developed based on the input provided from a cross-section of several electricity consumers including representatives from large and small industrial, commercial, agricultural, residential and public service (municipalities, universities, schools, hospital) sectors and are expected to evolve as Consumer Forum initiatives are implemented and experience is gained. <http://www.ieso.ca/imoweb/pubs/consult/se42/se42-20070504-TOR.pdf>

The Consumer Forum will create an opportunity for electricity users and associations to provide their input on key electricity market initiatives and to discuss matters of concern with IESO staff. The Consumer Forum will also assist the consumer representatives on the IESO's Stakeholder Advisory Committee (SAC) in representing their sectors at that Committee.

The Consumer Forum is intended to help foster an environment that facilitates open and positive discussion between interested consumers and the IESO. The scope of the planned activities is large enough to accommodate various levels of participation in IESO stakeholder engagement initiatives. The activities include proactive communication, bi-annual general consumer meetings and face-to-face meetings between interested consumers and consumer representatives on the Stakeholder Advisory Committee, the IESO President, IESO Vice Presidents or IESO Board of Directors, where appropriate. The Forum will complement the IESO's general outreach activities – intended to raise consumers' awareness of the issues facing the broader Ontario electricity sector and their ability to better manage electricity costs.