

IESO SENIOR MANAGEMENT UPDATE

To: Stakeholder Advisory Committee

Date: December 5, 2007

Subject: Update on Stakeholder Engagement Review

Information Item

In the two years since the introduction of the IESO's current stakeholder engagement principles and process, almost 50 stakeholder engagements have been conducted on a wide range of initiatives. Significant experience has been gained by both stakeholders and the IESO during this time. A review is currently underway to capture lessons learned based on that experience, and to determine if the current principles and process that guide IESO stakeholder engagement can be improved or enhanced. The overall goal is to improve the effectiveness of the IESO's stakeholder activities in soliciting substantive input and advice to facilitate timely decision making.

The review is being led by Decision Partners, whose findings and recommendations will be reported to the IESO Board of Directors early in 2008. Stakeholders will have an opportunity to provide feedback to the Board on the consultant's findings and the IESO management's response.

As part of the review, Decision Partners recently distributed a web-based survey to better understand stakeholders' perspectives on the effectiveness of IESO's stakeholder engagement principles and process. If you received this survey, I encourage you to participate. Your insight into IESO's stakeholder engagement process will add significant value to this review. If you have not yet received an invitation to participate in the survey and would like to, please contact me at elizabeth.morris@ieso.ca.

The survey will take less than 30 minutes to complete. There is no preparation required on your part. Your responses will be kept confidential. Decision Partners will provide IESO with a consolidated report of its findings, without attributing quotes to any individuals.

More information on the IESO stakeholder engagement review is available on the IESO website at http://www.ieso.ca/imoweb/consult/consult_se49.asp