

IESO SENIOR MANAGEMENT UPDATE

To: Stakeholder Advisory Committee

Date: March 2, 2011

Subject: **Global Adjustment Outreach**

Information Item

Update

As of January 1, 2011, Class A consumers (customers who have an average peak demand of over 5 MW) now have their Global Adjustment costs charged based on their coincident peak demand. For all other consumers, Global Adjustment costs continue to be collected based on their total monthly consumption.

In preparation for the January transition, the IESO proactively contacted each directly connected Class A customer and each LDC with Class A customers.

From November to January, the IESO hosted 10 workshops to educate Class A consumers on how the new allocation method works, and provided information where they can go online to track Ontario demand and system peaks. Over 350 people attended the workshops and stakeholder feedback was very positive. In addition to the workshops, the IESO also presented at various associations such as the Ontario Mining Association, BOMA, the Coalition of Large Distributors, Cornerstone Hydro Electric Concepts Inc. (CHEC) and had face-to-face meetings with LDCs and their customers.

Over 50 utilities participated in the IESO's four webcasts about settlement processes.

As a result of this outreach, the IESO believes it has met with the majority of Class A consumers.

To further assist Class A consumers manage peak demand, the IESO will begin to post five minute Ontario demand figures in the IESO Reports section of its public website in March. Additionally, the IESO is creating a tool to track peak demand data which will give consumers easier access to information that will help them evaluate potential peak hours/days. The tool is expected to be on the IESO public website in May 2011.