



Power to Ontario.
On Demand.

Feedback from the Workflow Working Group

RMSC 4 Oct 2007



- Following from the March 2007 RMSC meeting a working group was convened to consider the critical coordination issues in the registration process when more than one MSP is working simultaneously within the same facility.
- The working group consisted of representatives from Rodan, Peterborough, Horizon, HONI and the IESO.
- The group met on the 7th and 13th June 2007.

- The main issues were:
 - Complexity of the process.
 - Confidentiality of information.
 - Coordination of the information.
 - Complete and accurate information.
 - Responsibility for coordination of the information.
 - Liability for errors and omissions.
 - Resources.

A. The IESO as the information coordinator:

- All the registration information coordinated by the IESO.
- IESO keeps a master table based on the latest signed-off SRR.
- MSP sees the whole table.
- IESO keeps a master SLD c/w downstream MMPs.
- IESO keeps track of all the info, and disseminates it with versions, dates and times.
- Advantages:
 - MSPs are well informed – coordination is improved.
 - More eyes see the whole TT.
 - MSPs get the required loss/station service info.
 - Reduces the number of TTs.
- Disadvantages
 - IESO assumes responsibility for coordination - needs more resources.
 - Confidential information disseminated – not in accordance with MR *Confidentiality Catalogue*.
 - Liability for errors and omissions.

B. MSP responsible for information coordination:

- One master table issued to one MSP (MSP who initiates process).
- MSPs only work on their portion and then pass it on to the next MSP (if reqd).
- Last MSP working on it keeps it up to date and sends it to the IESO for process.
- IESO sends out TT to all MSPs involved, but individual SRRs go to the specific MSP for sign-off.
- First MSP does final update on TT – removes colours.
- IESO keeps track and sees the table at the beginning and the end only.
- Advantages:
 - MSPs are well informed.
 - More eyes see the whole TT.
 - MSPs get the required loss/station service info.
 - Reduces the number of TTs.
 - Better coordination between MSPs
- Disadvantages:
 - What if the MSP takes longer than expected?
 - How do the various MSPs get the info they need when they want it?
 - What does the IESO do if an MSP does not perform?
 - Liability for errors and omissions.
 - Confidential information disseminated – not as per *Confidentiality Catalogue*.
 - IESO still responsible to be the keeper of the master TT.

C. Keep as is but make some improvements:

- IESO to have only experienced Meter Techs deal with complicated TT's and multiple MSPs.
- MSPs still responsible for getting the correct information.
- Advantages:
 - Keeps IESO resources as is.
 - Some improvement in coordination.
 - No additional liability.
- Disadvantages:
 - Does not fully solve the problem.
 - Confidentiality remains an issue.

- IESO went with Option C - decided to see if it can make improvements to the process.
- The IESO did not wish to accept the role of coordinator.
- IESO cannot give out confidential information as defined in the *Confidentiality Catalogue* – there would have to be specific consent by the MMP.
- For internal use, IESO has begun producing meter maps for complex facilities.
- Thank you to the Working Group for their ideas and efforts.