# 2023 year-end review of performance against IESO Performance measures and targets

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# Performance Measures for 2023

| Measure | 2023 Target | 2023 Actual |
|---|---|---|
| 1. Market Renewal Program delivery - Percentage of key milestones complete according to implementation plan | 80% | 90% |
| 2. Resource Adequacy - plans in place to ensure that resource adequacy reliability standards are met for the next 5 years. | 100% | 100% |
| 3. Resource Adequacy - Supply offers (MW) in open and competitive mechanisms exceed the target capacity (MW). | 20% | 236% |
| 4. Enabling Resources Program delivery - Percentage complete of program plan. | 33% | 33% |

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# Performance Measures for 2023 (continued)

| Measure | 2023 Target | 2023 Actual |
|---|---|---|
| 5. Employee pulse survey results for specific annual engagement areas of focus. | 4% avg. increase | 5% avg. increase |
| 6. Effectiveness of stakeholder engagement actions through positive survey results.  (within -2% tolerance range) | 80% | 76% |
| 7. Cyber threat intelligence technology implementation | 90% | 100% |
| 8. Phishing Metrics Trend | <5 | 5.1% |
| 9. Determine pathway for assessment of appropriate regulatory instrument for system cyber risk mitigation | Substantial Completion | Substantial Completion |

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# IESO 2023 Performance Results Legend

| Performance Level | Performance Level Description |
|---|---|
| Exceeded | Result was above target |
| Achieved | Result met target |
| Did Not Achieve | Result was below target |