

Managing Notice of Disagreement: About the Action

The Notice of Disagreement (NOD) process is managed through Online IESO and is used to submit a NOD for a preliminary settlement statement. Only a Notice of Disagreement Contact can submit NODs in Online IESO. The Applicant Representative for your organization is responsible for maintaining Contacts.

Logging In

- Go to <https://online.ieso.ca>
- Enter your IESO user account name and password (the same as the one used for the IESO Portal).
- Note: If you have not already done so, log in at <https://portal.ieso.ca> to set up your security questions and answers so that you can reset your password yourself.

Managing a Notice of Disagreement

Creating a Notice of Disagreement

- On the Actions page and select the “Create a Notice of Disagreement” action and follow the on-screen instructions to fill out all required information.

Tip: At any time while entering a new NOD submission, you can click the “Save Changes” link in the top left of the screen to save your partially completed NOD submission.

You can then return to and continue the NOD submission by going to the Tasks page and clicking on the task for your in-progress NOD submission. You can identify in-progress NODs by the task names that begin with “Draft NOD Submission”

Once the NOD is submitted, you will receive an on-screen confirmation that your NOD submission was successful and a unique NOD ID will be created for this NOD. The News page will also show a posting that this NOD has been submitted.

Did you know?

- When submitting a NOD for an Administrative Pricing Event you must attach the [Administrative Pricing Event Correction Form \(Form 1549\)](#), available on the IESO Market Rules & Manuals Library webpage.
- You can review and, if necessary, change your own contact information. On the Actions page, select “Manage My Information”. Review the business contact information shown and make any necessary changes. Be sure to keep your telephone number and email up to date.

Withdrawing a Notice of Disagreement

You may request to withdraw the NOD providing the status is still “Open”.

- On the Records page, select “Notices of Disagreements”, and then select the disagreement you wish to withdraw. In the left menu, choose “Related Actions” and then “Withdraw Notice of Disagreement”. Fill in the required information and submit.

Responding to an Information Request

If necessary, the IESO may issue a Request for Additional Information for a NOD, and the Participant can then respond to this request. A “Respond to Informa-



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tion Request” task will be created in this scenario in the Tasks page.

Responding to a Notice of Disagreement Decision

Once the IESO has completed investigating a NOD, the IESO will issue a decision for the NOD. The Participant will be able to view the decision and will have the option to respond to it. The NOD decision can be viewed in the Records view for a selected NOD, under “Decision and Notifications”. An “Optional: Respond to Decision” task will also be created in the Tasks page. The “Optional: Respond to Decision” task will be available for 10 business days.

Viewing Notice of Disagreement Records

The Records page allows you to view information about submitted Notices of Disagreement. Here you can view all the NODs submitted for your organization. The menu on the left allows you to filter the NODs by status. The Records view for a selected NOD allows you to see information about a the NOD, such as the NOD submission details, attachments, decisions and notifications.

Viewing NOD Reports

The Reports page shows available reports. The “Notice of Disagreement Overview Report” lists key details pertaining to NODs submitted by your organization. The NOD report can be viewed on-screen or exported to Excel.

Viewing Notice of Disagreement News Postings

The News page allows you to view postings about various events for submitted NODs, such as when a NOD is submitted, when a decision is issued for a NOD and when a NOD is closed.

For information on submitting a Notice of Disagreement refer to

- Section 1.3.5 of Market Manual 5.5 - Physical Markets Settlement Statements (MDP_PRO_0033)
- Section 1.3.4 of Market Manual 5.7 - Financial Market Settlement Statements (MDP_PRO_0046).

Learn more about IESO Online is available at the **IESO Homepage**

For more information, contact IESO Customer Relations:

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