

Market Manual 7: System Operations

Part 7.3: Outage Management

Issue 41.0

This document outlines the process *market* participants must follow in submitting *outage* requests for facilities

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This document may contain a summary of a particular *market rule*. Where provided, the summary has been used because of the length of the *market rule* itself. The reader should be aware, however, that where a *market rule* is applicable, the obligation that needs to be met is as stated in the *market rules*. To the extent of any discrepancy or inconsistency between the provisions of a particular *market rule* and the summary, the provision of the *market rule* shall govern.

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Reference (Section and Paragraph)	
Section 4.1.5	Removed – this content is now available in Market Manual 12.0.
Section 4.2.4 Removed content relating to test of demand response for the auction - this content is now available in Market Manual 12.0.	
	Revised outage and non-performance requirements for demand response resources to align with the design of the capacity auction, namely resource-level obligations.

Market Manuals

The *market manuals* consolidate the market procedures and associated forms, standards, and policies that define certain elements relating to the operation of the *IESO*-administered markets. Market procedures provide more detailed descriptions of the requirements for various activities than is specified in the *market rules*. Where there is a discrepancy between the requirements in a document within a *market manual* and the *market rules*, the *market rules* shall prevail. Standards and policies appended to, or referenced in, these procedures provide a supporting framework.

Market Procedures

The "System Operations Manual" is Series 7 of the *market manuals*, where this document forms "Part 7.3: Outage Management".

- End of Section -

1. Introduction

1.1 Purpose

This document is provided for *market participants* as a guide to *outage* management for facilities and equipment connected to the *IESO-controlled grid*, or which may affect the operation of the *IESO-controlled grid*. This includes *outages* to transmission facilities defined as constituting elements of the *IESO-controlled grid* under the *market rules* and various *operating agreements* between the *IESO* and *market participants*.

1.2 Scope

This procedure is intended to provide *market participants* with a summary of the steps and interfaces involved in the *outage* management process. The procedural workflows and steps described in this document serve as a roadmap for *generation facilities*, *transmitters*, *distributors* and *wholesale customers* that participate in the *IESO*-administered markets, and reflect the requirements set out in the *market rules* and applicable *IESO* policies and standards.

The *IESO* considers a piece of equipment to be in an *outage* state when it is removed from service, in a state other than its normal state, unavailable for connection to the system, temporarily derated, restricted in use, or reduced in performance. This includes de-staffing of a *generation unit* during a period when *market participants* do not expect the unit to be scheduled to provide *energy* or *operating reserve*. Auxiliary equipment is also considered to be in an *outage* state when it is not available for use.

Outage management, based upon the set of permissions and requirements specified in the market rules, comprises the following aspects:

- Coordination and submission of outage requests by market participants,
- Assessment of outage requests by the IESO,
- Identification of reliability issues associated with outages, leading to actions including rejection, revocation, and at risk declarations of the outage request, and recall of the equipment on outage by the IESO,
- Compliance obligations, and
- Outage compensation in the event of revocation or recall.

In support of these aspects, this procedure details the conditions, actions and timelines required for *outage* management by *market participants*. The procedure is based on obligations expressed in the *market rules*, as well as standards established by the North American Electric Reliability Council (*NERC*) and criteria established by the Northeast Power Coordinating Council (*NPCC*).

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1.3 Roles and Responsibilities

The following table outlines the responsibilities of the groups involved in the *outage* management process:

Table 1-1: Roles and Responsibilities

Group	
Market participants that meet the IESO's outage reporting requirements	 Coordinate and submit <i>outages</i> using <i>IESO</i> reports and recommendations, Submit requests to implement <i>outages</i> to their facilities or equipment within the required timeframe to the <i>IESO</i>, Request final approval prior to start of the <i>outage</i>, Confirm the start of the <i>outage</i>, Confirm the completion of <i>outage</i>, Request permission to return equipment to service, Confirm the restoration of equipment to normal state with the <i>IESO</i>, and Register new equipment information and update
	information for existing equipment via Online IESO ¹ .
IESO	 Assess outage requests for potential impact to reliability and/or operability² of the IESO-controlled grid,
	Provide advance and final approval for outage requests,
	 Reject an outage request, and revoke or recall previously approved outages for reliability reasons,
	 Coordinate outages and tests if required, and
	Grant permission for equipment to return to service.

1.4 IESO Planned IT Outages

Market participants are normally notified about planned Information Technology (IT) outages to market-facing tools and applications through weekly bulletin emails. Details for all planned IT outages are also posted on the IESO's Planned IT Outages website.

For unforeseen IT *outages*, *market participants* are notified via an Advisory Notice and/or via a message through the Market Participant Interface.

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¹ Online IESO is an online tool for market participants to submit data to the IESO, accessible at https://online.ieso.ca.

² For the purposes of this document, "operability" ensures the flexibility to safely operate the *IESO-controlled grid* considering, for instance, the risk of unplanned system or generation changes, and variable generation behaviour.

1.5 Confidentiality

Under the *market rules*, the *IESO* is required to *publish planned outage* information while respecting the confidentiality of *market participants*. As a result, *outage* requests submitted by *market participants* may be classified as confidential, and protected appropriately.

In addition, the *Adequacy* Reports will aggregate *outage* information to protect the confidentiality of *market participants*. All planned *transmission system outages* will be published for information. This may include transmission elements that are not owned by a *transmitter*.

Outage information will only be exchanged with Reliability Coordinators (RCs) and Balancing Authorities (BAs) who are signatories to the NERC confidentiality agreement or who are otherwise legally bound to withhold and keep confidential outage information from any person competing with a market participant who provided the information.

Market participants may choose to share outage information with other market participants by granting third party viewership of their equipment via Online IESO. A single outage request may contain both, equipment with and without third party viewership access. In such cases, third party viewers will only see the equipment to which they have access.

1.6 Contact Information

Changes to this public *market manual* are managed via the <u>IESO Change Management process</u>. Stakeholders are encouraged to participate in the evolution of this *market manual* via this process.

To contact the *IESO*, you can email *IESO* Customer Relations at customer.relations@ieso.ca or use telephone or mail. Telephone numbers and the mailing address can be found on the IESO website (http://www.ieso.ca/corporate-ieso/contact). Customer Relations staff will respond as soon as possible.

– End of Section –

2. Outage Management Overview

Market participants are required to request permission and receive approval for planned outages from the IESO in order to ensure that equipment outages do not impact the reliability and/or operability of the IESO-controlled grid. Market participants with equipment that affects the operation of the IESO-controlled grid may not remove equipment or facilities from service except in accordance with the rules for Outage Coordination contained in Market Rule Chapter 5, Section 6.4.3 (MR Ch. 5, Sec. 6.4.3) and this market manual.

The *IESO*'s *outage* management system uses the the Control Room Operations Window (CROW) *outage* coordination and scheduling system. *Market participants* are required to submit information that provides the *IESO* with a better understanding of the priority, scope and impact of the *outage* request as described in Sections 2.1 to 2.5.

Market participants must submit their planned outages into one of four advance approval processes in order to receive advance approval. Each process has a unique set of eligibility criteria and submission/approval deadlines further described in <u>Section 2.7</u>.

Forced, urgent, information and opportunity *outages* are *outages* that *market participants* are unable to submit in accordance with the submission requirements for *planned outages*, however these types of *outages* must still be submitted to the *IESO* as either a notification or a late request for *advance approval* as described in <u>Section 2.2</u>.

Part 7.3: Outage Management 2. Outage Management Overview

2.1 Criticality Levels of Equipment

The level of equipment criticality dictates the *advance approval* timeframe within which a planned *outage* request must be submitted (see Table 2-1). For example, *planned outages* to critical equipment must be submitted at least 17 days prior to the start of the coverage period (under the Weekly *Advance Approval* process), whereas *planned outages* to low-impact equipment must be submitted two days prior to the scheduled date of the *outage* (under the 1-Day *Advance Approval* process). Section 2.7 describes *advance approval* processes and eligible equipment in further detail.

The *IESO* notifies *market participants* of equipment criticality levels via Online IESO, upon completion of facility assessment. When submitting *outage* requests, *market participants* are required to identify the impacted equipment and the *outage* management system will auto-populate the criticality level.

Table 2-1: Criticality Le	evels of Equipment
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Criticality Level			
Critical Equipment ³	Equipment that has a material impact on the <i>reliability</i> and/or operability of the <i>IESO-controlled grid</i> or the <i>interconnection</i> when removed from service or restricted.	Equipment that impact power system stability limits	 Must be submitted for Weekly Advance <u>Approval</u> May be submitted for Quarterly Advance <u>Approval</u>
Non-critical Equipment ³	Equipment that does not typically have a material impact on the <i>reliability</i> and/or operability of the <i>IESO-controlled grid</i> or the <i>interconnection</i> when removed from service or restricted.	 Equipment in local areas Generation facilities 	 Must be submitted for 3-Day Advance Approval May be submitted for Quarterly or Weekly Advance Approval
Low-impact Equipment	Equipment that has little to no impact on the <i>reliability</i> and/or operability of the <i>IESO-controlled grid</i> or the <i>interconnection</i> when removed from service or restricted.	LoadsDuplicated protection relays	 Must be submitted for 1-Day Advance Approval May be submitted for Quarterly, Weekly Advance Approval

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³ Refer to Section 2.7.5 for submission timelines for *outage* requests to critical and non-critical equipment with low-impact attributes.

2.2 Priority Codes

Priority codes identify the priority of the *outage* request. Refer to Table 2-2: Priority Codes below. The *IESO* uses this information to determine the level of urgency to implement the *outage* and to prioritize competing *outage* requests. For example, an urgent *outage* request gets a higher priority compared to an opportunity *outage* request.

Refer to Section 2.2.1 for more information on how the IESO determines outage priority.

Market participants are required to use one of the following Priority Codes when submitting their outage request.

Note: Priority Codes cannot be changed by *market participants* once they have been submitted.

Table 2-2: Priority Codes

Priority Codes	Description	Examples	Obligation to Notify IESO
Forced	Non-discretionary outages on equipment that has been automatically or manually removed from service for equipment protection, public safety, environmental concerns or regulatory requirements are classified as forced outages. Such outages have little to no timing flexibility and have precedence over all Priority Codes.	Transformer forced out of service due to equipment failure	Market participants are required, as far in advance as possible, to promptly notify the IESO of any forced outage (MR Ch. 5, Sec. 6.3.4).
Urgent	Non-discretionary <i>outages</i> on equipment that must be manually removed from service for equipment protection, public safety, environmental concerns or regulatory requirements are classified as urgent <i>outages</i> .	SF6 breaker low gas alarm that requires a breaker outage for gas top-up within a limited timeframe	Market participants are required to coordinate outage timing with the IESO, where possible, to occur at a date and time that satisfies the market participant's need and minimizes the impact to the IESO-controlled grid.
Planned	Discretionary <i>outage</i> requests that are scheduled to perform preventive maintenance, repairs, inspections, de-staffing and testing for facilities/equipment are classified as <i>planned outages</i> .	 Generation facility scheduled maintenance Breaker trip coil test 	Market participants must adhere to submission deadlines explained in Section 2.7 of this manual. (MR Ch. 5, Sec. 6.2.2K and 6.2.2L).

Priority Codes	Description	Examples	Obligation to Notify IESO
Opportunity	In cases where market participants are presented with an unexpected opportunity to accomplish work that was not previously planned, they may submit an outage request with the opportunity Priority Code.	 Additional testing is required to expedite the completion of an in-progress forced outage to a generation facility. An opportunity to perform maintenance to a facility that is made grid-incapable by another outage. 	The IESO is not obligated to consider such submissions, but may do so where the opportunity presents low to negligible risk to the reliability and/or operability of the IESO-controlled grid and or to the IESO. (MR Ch. 5, Sec. 6.4.6).
Information	Outages that are exempt from submission requirements outlined in Appendix B, but are submitted for informational purposes only, are classified as information outages.	 Generation facility unavailable for condense Switch on manual operation only 	No obligation. Market participants may, as far in advance as possible, notify the IESO of any information outage, using their outage submission tools.
Force Extended	This code is not available to market participants when submitting outage requests. However, if the end time of a planned, opportunity, or information outage requests get extended their Priority Code will be updated to forced extended.	Adverse weather conditions delay the completion of a scheduled outage	Market participants are required to notify the IESO of any forced extension as far in advance as possible, using their outage submission tools and by telephoning the IESO.

2.2.1 Determining Outage Priority

The *IESO* determines priority of *outages* in order to approve, reject, revoke and recall *outages* in a consistent and uniform manner.

Outage priority for approval (as per MR Ch. 5, Sec. 6.4.2) is based on the criteria listed below:

• Criteria 1: Priority Code

The Priority Code of an *outage* request is the primary determinant of *outage* priority. The order of precedence is as follows:

- I. Forced
- II. Urgent
- III. Planned
- IV. Opportunity

For example, when approving *outages*, an urgent *outage* request gets priority over a planned or opportunity *outage* request.

Criteria 2: Advance approval timeframe

Within *planned outages*, the order of precedence is as follows:

- I. Outages submitted for Quarterly Advance Approval
- II. Outages submitted for Weekly Advance Approval
- III. Outages submitted for 3-Day Advance Approval
- IV. Outages submitted for 1-Day Advance Approval

For example, a planned outage request submitted for Weekly Advance Approval gets priority over a planned outage request submitted for 3-Day Advance Approval. However, an urgent outage request submitted five days ahead of the planned start time gets priority over a planned outage request submitted under the Weekly Advance Approval process.

• Criteria 3: Priority date

For urgent and opportunity *outages*, the submission date and time determine *outage* priority. The earlier the submission, the higher is the priority of the *outage* request.

For *planned outages* submitted within the same *advance approval* timeframe, the submission date and time determine *outage* priority.

For example:

If	Then
The following <i>outages</i> are submitted for approval: Outage A: Opportunity outage submitted three days ahead of	Outage priority will be as follows:
the planned start time	1. Outage B
Outage B: Urgent outage submitted five days ahead of the	2. Outage C
planned start time	3. Outage E
Outage C: Planned outage submitted for the Weekly Advance Approval process	4. Outage D
Outage D: Opportunity outage submitted five days ahead of the planned start time	5. Outage A
Outage E: Planned outage submitted for the 3-Day Advance Approval process	

To determine priority when rejecting, revoking *advance approval* or recalling *outages*, the *IESO* shall follow the reverse order of the criteria listed above (*MR* Ch. 5, Sec. 6.4.13). Where an *outage* conflict exists and one or more conflicting *outages* are rejected or revoked, the *IESO* may facilitate communication between the parties.

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For example:

If	
The <i>IESO</i> determines a need to reject the following submitted <i>outage</i> requests:	Outages will be rejected in the following order:
Outage A: Opportunity outage submitted three days ahead of the planned start time	 Outage A Outage D
Outage B: Urgent outage submitted five days ahead of the planned start time	3. Outage E
Outage C: Planned outage submitted for the Weekly Advance Approval process	4. Outage C5. Outage B
Outage D: Opportunity outage submitted five days ahead of the planned start time	
Outage E: Planned outage submitted for the 3-Day Advance Approval process	

If market participants make a significant change to the scope or time window of a previously submitted outage request, the IESO shall revise the priority date with the time at which such change notice was received by the IESO. Changes to the following outage request fields are considered to be significant changes:

- Planned Start (if changed to an earlier outage period level⁴ start date/time)
- Planned End (if changed to a later *outage* period level⁴ end date/time)
- Equipment Requested (if equipment is added or removed)
- **Equipment Description**
- **Priority Code**
- Constraint Information (if change in Constraint Code, value, and/or measure unit)
- Changes to any responses to low-impact questions (Refer to Section 2.5 for details)
- Change to the response to the Telemetry Scaling Impact question

The revised priority date will then be used to determine the priority for approval. In cases where market participants shorten the duration of a planned outage to remain within the original time window, the priority date associated with the initial submission will still be used to determine priority (MR Ch. 5, Sec. 6.4.15).

In cases where market participants wish to shorten the max recall time, they must verbally request the IESO to retain the original outage priority.

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⁴ Outage period level date/time refers to the date/times of the individual outage periods on the Details tab, not limited to the overall outage date/times.

2.3 Purpose Codes

Purpose Codes allow *market participants* to indicate the reason for the *outage* request. Refer to Table 2-3 below. This information is used by the *IESO* to determine the impact and purpose of the *outage* request. For example, an *outage* request submitted for a safety concern informs the *IESO* of the *market participant*'s urgent need compared to an *outage* request to conduct maintenance/repair testing which can be planned in advance.

Market participants are required to select one of the following Purpose Codes when submitting their *outage* request and input a description of the *outage*'s purpose in the *outage* management system.

Note: Selection of Purpose Codes is based on the Priority Code. For example, 'Equipment Concern' code is available only if the *market participant* is submitting a forced or urgent *outage*. Similarly, the 'Repair' code is available only for *planned outages*. Refer to Section 2.6 for a mapping of Purpose and Priority Codes.

Table 2-3: Purpose Codes

Purpose Code	Description	Example
Maintenance Repair	Outages implemented to facilitate routine equipment maintenance and repair.	Annual transformer maintenance
Replacement	Outages implemented to replace aging or faulty equipment/facilities. In such cases, market participants must ensure the replacement is registered with the IESO as per Market Manual 1.2: Facility Registration, Maintenance and De-registration. The outage to replace the equipment/facility is typically followed by a need to carry out a commissioning outage as explained below.	Breaker replacement
Commissioning	Outages implemented to test new or modified equipment/facilities being connected to the IESO-controlled grid for the first time.	Commissioning of new generation facility
Testing	Outages implemented to facilitate testing of equipment/facilities not considered to be commissioning tests or activities.	Generation facility minimum load point testing
Equipment/Safety/ Regulatory/ Environmental Concerns	Outages implemented for non-discretionary purposes such as public safety, equipment protection, environmental concerns or regulatory requirements.	Generation facility derate due to restrictive forebay operating ranges
Favourable (Generation/ Transmission) Outage Condition/Favourable Adequacy Margin/ Expedite Return to Service	Outages having low to negligible risk to the reliability of the IESO-controlled grid and are implemented to accomplish work that would have otherwise been unable to proceed. Note: Market participants may select this code, however	Transformer feeder outage during existing outage to connecting circuit
·	the IESO-controlled grid.	

Purpose Code	Description	Example
Manually/Automatically Removed From Service	Unforeseen <i>outage</i> s that result in manual or automatic removal of equipment/facilities from service.	Unit trip from neutral overcurrent
Failed to Synch	Unforeseen <i>outage</i> s resulting from a failure to synchronize generation equipment/facilities to the <i>IESO-controlled grid</i> .	Unit breaker failed to synch
Segregated Mode of Operation	Outage to indicate generation or transmission equipment/facilities being disconnected from the <i>IESO</i> -controlled grid and connected to an external system, i.e. Quebec.	Generation facility connected to Quebec
Cyber Asset Change/ Relay Setting Change	Outages to indicate hardware/software changes for RTUs, gateways, routers, protection relays etc. intended to separate such requests from other general planned outages.	Software changes for RTU
Transmission Equipment Derating	Outages to indicate that a piece of transmission equipment is operating at a reduced equipment rating.	Transformer derating for degraded cooling
Switching	Short duration <i>outage</i> required to support the removal of equipment for a separate <i>outage</i> request.	Circuit terminals required for 15 min to switch circuit out of service
Telco Third Party Threat	Telecommunication <i>outage</i> s requested of Hydro One by a third party telecom provider	Third party company to perform protection and control maintenance of Access Multiplexer
Self-Bottling	Outages implemented to indicate that a variable generation resource is operating to a reduced maximum generation output due to constraints resulting from transmission element outages within the resource's facility.	100 MVA variable generation resource normally connected to two 50 MVA transformers, but one transformer is out-of-service
	Note: This is to ensure that the centralized forecast predicts output of the station proportionate to their available capacity but capped at a derated maximum rather than proportionate to their derated maximum as would be the case with a normal derate outage request.	
Icing	Outages implemented to indicate reduced generation capacity due to icing conditions.	
Other	Market participants may use this Purpose Code for outages being requested for any reason other than those listed above.	Generation facility unavailable for Generation Rejection

2.4 Constraint Codes

Constraint Codes identify the status of the equipment when the *outage* is under implementation. This information is used to determine the limitations on the equipment to determine the impact of the *outage* request on the *IESO*-controlled grid. For example, an 'In Service' code indicates the equipment is available and functional, whereas an 'Out of Service' code indicates the equipment will be unavailable for the duration of the *outage*.

Appendix C lists applicable Constraint Codes based on equipment type.

Market participants are required to use one of the following Constraint Codes when submitting their outage request.

Note: Selection of Constraint Codes is based on the Priority Code. For example, INFO and ABNO codes are only available for information *outages*. Refer to <u>Section 2.6</u> for a mapping of Purpose and Priority Codes.

Constraint Code Description **Examples** Breaker out of service Out of Service (OOS) Equipment is unavailable and removed from service. In Service (IS) Equipment is available and in-service. Normally open switch required in-service Generation facility Derated To (DRATE) Equipment cannot operate above a specified capability derated to 50 MW that is less than its rated capability. Must Run At5 Equipment can only operate at a specified capability *Generation facility* must that is less than or equal to its rated capability. run at 50 MW (MUSTRUN) Circuit hold off Hold Off (HOLDOFF) Equipment has its reclosing capability blocked. Circuit's B Protection out Protection Out of Equipment's primary or back-up protection is of service Service (PROT OOS)⁶ unavailable in some capacity. Breaker Fail Protection Breaker Fail A breaker's backup protection is unavailable in some for Breaker A out of Protection Out of capacity. service Service (BF PROT OOS)6 • Generation facility AVR Automatic Voltage Generation facility's AVR or PSS is unavailable in some out of service Regulation or Power capacity. System Stabilizer Out of Service (AVR/PSS OOS)6 Breaker trip coil test for Breaker Trip Coil Test Breaker is undergoing a protection relay-initiated test Breaker A (BTCT) operation.

Table 2-4: Constraint Codes

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⁵ While the 'Must Run At' and the 'Derated To' codes represent different limitations, the downstream software process at the *IESO*'s end will consider both values to mean the maximum capability for the duration of the *outage* request.

⁶ Market participants are required to input a description of the equipment when using this Constraint Code.

Constraint Code	Description	Examples
Ancillary Service Out of Service (ASP OOS) ⁶	Equipment's ability to provide a contracted <i>ancillary</i> service is restricted in some capacity.	Generation facility unavailable for Black- start, Regulation or Voltage Control
Information (INFO)	Equipment has a condition or limitation that does not require approval from <i>IESO</i> .	 Generation facility unavailable for condense Derated dispatchable loads with a demand response capacity obligation
Available But Not Operating (ABNO)	Mechanism for <i>generation facilities</i> to report they do not expect to participate in the market.	 Generation facility off- peak demand Generation facility de- staffing

2.5 Low-impact Attributes

During *outage* request submission, *market participants* are required to answer certain questions to determine if their *outage* contains low-impact attributes, thereby making the equipment eligible for 1-Day Advance Approval, Auto *Advance Approval* and/or Final Approval in Advance (further explained in <u>Section 2.7.5</u>, <u>Section 2.7.6</u> and <u>Section 2.7.7</u>, respectively). Low-impact attributes are used by the *IESO* to further define the scope and impact of the requested equipment.

Refer to Appendix D for a list of attributes and applicability.

For example: *Market participants* submitting an *outage* request for line protection out of service, they need to specify whether it is only a loss of redundancy. If they answer "Yes", the equipment is considered to have low-impact attributes.

Submission Timelines

The following are the submission timelines for outages on equipment with low-impact attributes:

- Must be submitted for 1-Day Advance Approval
- May be submitted for Quarterly, Weekly or 3-Day Advance Approval
- May be eligible for Auto Advance Approval and/or Final Approval in Advance

2.6 Mapping Purpose, Constraint and Priority Codes

Each Priority Code applies to a set of Purpose and Constraint Codes. Table 2-5 below presents a mapping of all codes.

Table 2-5: Mapping of Purpose, Constraint and Priority Codes

Priority Code	Purpose Codes	Constraint Codes
Planned	 Commissioning Cyber Asset Change Maintenance Other Relay Setting Change Repair Replacement Segregated Mode of Operation Switching Telco Third Party Threat Testing 	All except INFO and ABNO
	Self Bottling	DRATE
Urgent	 Environmental Concerns Equipment Concerns Other Regulatory Concerns Safety Concerns Switching Telco Third Party Threat 	All except INFO and ABNO
	Icing Colf Bottling	DRATE
Opportunity	 Expedite Return to Service Favourable Adequacy Margin Favourable Generation Outage Condition Favourable Transmission Outage Condition Other Segregated Mode of Operation Switching Testing 	
Information	Self BottlingOther	• INFO
	Transmission Equipment Derating	• ABNO

Priority Code	Purpose Codes	Constraint Codes
Forced	 Automatically Removed From Service Environmental Concerns Equipment Concerns Failed to Synch Manually Removed From Service Other Regulatory Concerns Safety Concerns 	All except INFO and ABNO
	Icing Self Bottling	DRATE

2.7 Timelines

2.7.1 General Requirements

Market participants may request Quarterly, Weekly, 3-Day or 1-Day Advance Approval for their planned outages (MR Ch. 5, Sec. 6.2.2K). This section explains the submission and assessment periods for each advance approval timeframe. Eligibility for advance approval is determined by equipment criticality, as explained in Section 2.1.

Each *advance approval* process is associated with distinct submission, study and coverage periods. For the purposes of *outage* submission guidelines described in this document:

- "Study period" refers to the period when the IESO assesses planned outage requests submitted for the associated advance approval process. The IESO will notify market participants of its assessment by the end of the study period.
- "Coverage period" refers to the implementation period for *outages* that receive *advance approval* within the associated study period.
- Market participants must submit outage requests before the start of the associated study period, in order to receive advance approval for implementation during the associated coverage period.

Market participants must submit *forced outage* notifications when they occur and these will be addressed by the *IESO* immediately.

Market participants may submit urgent outage requests at any time. The IESO will study such requests as soon as possible.

Market participants may submit opportunity outage requests at any time. Such requests are considered late planned outage requests. The IESO is not obligated to consider such submissions, but may do so where the opportunity presents low to negligible risk to the reliability and/or operability of the IESO-controlled grid and or to the IESO (MR Ch.5, Sec. 6.4.6).

Market participants may submit information *outage* requests at any time. The *IESO* will use reasonable efforts to study such requests.

Advance Approval Process ⁷			
Quarterly	3 months prior	1 month prior	All equipment types may be submitted
Weekly	17 days prior	10 days prior	 Critical equipment must be submitted Non-critical and low-impact equipment may be submitted
3-Day	5 business days prior	3 business days prior	 Non-critical equipment must be submitted Low-impact equipment may be submitted
1-Day	2 business days prior	1 business day prior	 Low-impact equipment must be submitted Critical and non-critical equipment with low-impact attributes must be submitted

Table 2-6: Advance Approval Timelines and Eligibility

Submission Timelines for Outages Supporting External RCs

Market participants may be required to conduct outages to support work planned by external RCs. In cases where market participants are unable to submit such outage requests for advance approval within the deadlines for planned outages, they are required to submit such outages with an Urgent Priority Code and refer to the RC work request in the 'Purpose Description' field in the outage management system. The IESO will consider it as a planned outage when determining priority. Refer to Section 2.2.1 for details on determining outage priority.

Note: The *IESO*'s obligation to assess such *outage* requests is based on the *interconnection agreement* with the external RC.

2.7.2 Quarterly Advance Approval Process

The *IESO* facilitates long-term planning by offering *market participants* the option to receive approval for all *planned outages* up to eight months prior to the scheduled start time via the Quarterly *Advance Approval* process.

Outages submitted within this process get the highest priority compared to planned outages submitted under other timeframes, thus granting greater certainty to market participants. Refer to Section 2.2.1 for details on determining outage priority.

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⁷ Refer to Section 2.7.5 for submission timelines for *outage* requests to critical and non-critical equipment with low-impact attributes



If an *outage* request is submitted for the Quarterly *Advance Approval* process after the submission deadline, the *outage* management system will automatically place the *outage* for assessment under the next Quarterly, Weekly, 3-Day or 1-Day *Advance Approval* process, as eligible, based on equipment criticality, 'Request Weekly AA' flag and planned start time.

The study and coverage periods for the Quarterly *Advance Approval* process are as shown in Figure 2-1.

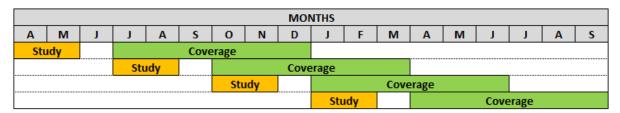


Figure 2-1: Quarterly Advance Approval Timeline

Study period for the Quarterly *Advance Approval* process begins at 00:00:00 EST on the first day of the period month and ends at 23:59:59 EST on the last day of the period month as shown in Figure 2-1. Coverage period for the Quarterly *Advance Approval* process begins 00:00:00 EST on the first day of the period month and ends at 23:59:59 EST on the last day of the period month as shown in Figure 2-1.

Note: The timelines for submission and assessment are inclusive of statutory holidays in Ontario and Saturdays and Sundays (Saturdays and Sundays hereafter referred to as weekend days).

By the end of the study period, the *IESO* will either:

- Provide advance approval, or
- Place the *outage* request in the 'At Risk' status

Market participants may choose to resubmit an outage placed in the 'At Risk' status at the end of a Quarterly study period. Resubmitted outage requests will retain the priority date of the original outage request if:

- the original *outage* was scheduled to begin in the first three months of the current coverage period, and
- it is resubmitted before the next study period, and
- the resubmitted outage is scheduled to begin during the corresponding six month coverage period (MR Ch. 5, Sec. 6.4.20).

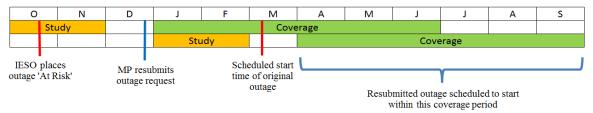


Figure 2-2: Criteria for 'At Risk' Outage Retaining Original Priority

The *IESO* will re-assess *outages* placed in the 'At Risk' status at the end of the Quarterly study period during the next Quarterly, Weekly, or 3-Day *Advance Approval* process, as applicable based on equipment criticality and the status of the 'Request Weekly AA' flag.

Example A:

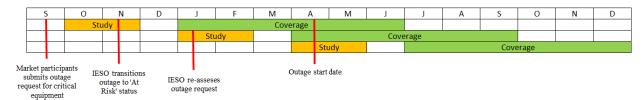


Figure 2-3: 'At Risk' Outage Reassessment – Example A

In the above figure, the *market participant* submits a request in September for an *outage* to critical equipment beginning in April of the following calendar year. The *IESO* studies the request during the October-November study period and transitions the *outage* to 'At Risk' status.

The IESO will re-assess the request during the January-February study period for Quarterly Advance Approval.

If	Then
The IESO transitions the request to 'At Risk' status during the January-February study period	The <i>outage</i> will be re-assessed in the next Weekly <i>Advance Approval</i> process

Example B:

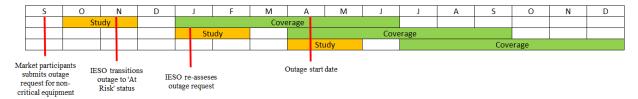


Figure 2-4: 'At Risk' Outage Reassessment – Example B

Using the same timelines as Example A, the *market participant* submits an *outage* request for non-critical equipment for Quarterly *Advance Approval*. If the *IESO* transitions it to 'At Risk' status during the October-November and the January-February study periods, the *outage* will be re-assessed during the next 3-Day *Advance Approval* process.

If	
The <i>outage</i> request has the 'Request Weekly AA' flag	The IESO will re-assess the request in the next Weekly Advance Approval process following the February study period

2.7.3 Weekly Advance Approval Process

Planned outage requests for critical equipment must be submitted for Weekly Advance Approval.

Market participants may also submit planned outage requests containing only non-critical or low-impact equipment under this process by selecting the "Request Weekly AA" flag in the outage management system.

Outages submitted within this process get a higher priority compared to planned outages submitted under 3-Day and 1-Day timeframes, thus granting greater certainty to market participants for outages to non-critical or low-impact equipment (that are required to be submitted within the 3-Day and 1-Day processes respectively). Refer to Section 2.2.1 for details on determining outage priority.



As explained in <u>Section 2.1</u>, the criticality of equipment will be auto-populated in the *outage* management system during *outage* submission. If *outages* to critical equipment are not submitted within the Weekly *Advance Approval* process, the tool's auto-validation feature will not allow the *outage* submission to be completed.

The *IESO* will also study *outages* with critical equipment and non-critical or low impact equipment with the "Request Weekly AA" flag placed in the 'At Risk' status from the Quarterly *Advance Approval* process during this time.

The study and coverage periods for the Weekly *Advance Approval* process are as shown in Figure 2-5.

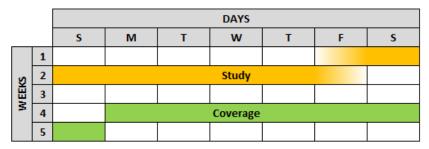


Figure 2-5: Weekly Advance Approval Timeline

Study period for the Weekly *Advance Approval* process begins at 16:00:00 EST on Friday and ends at 15:59:59 EST on the following Friday as shown in Figure 2-5.

Coverage period for the Weekly *Advance Approval* process begins 00:00:00 EST on Monday and ends at 23:59:59 EST on the following Sunday as shown in Figure 2-5.

Note: The timelines for submission and assessment are inclusive of statutory holidays in Ontario and weekend days.

For example, if the *outage* is scheduled to start on a Monday, the request must be submitted at least 17 days prior to the start of the *outage*. If the *outage* is scheduled to start on a Friday, the request must be submitted at least 21 days prior to the start of the *outage*.

By the end of the study period, the *IESO* will either:

- Provide a Weekly Advance Approval, or
- Reject the *outage* request

Note: Outage requests rejected during the Weekly Advance Approval process will not be re-assessed by the IESO. Market participants may resubmit rejected outages as new requests.

At this stage, the *IESO*, based on significant changes in system conditions such as *forced outages* and changes to Ontario *demand* forecast, may also revoke Quarterly *Advance Approvals* if implementation of the *outage* will impact the *reliability* of the *IESO-controlled grid* (*MR* Ch. 5, Sec. 6.4.9).

2.7.4 Three-Day Advance Approval Process

Planned outage requests for non-critical equipment must be submitted for 3-Day Advance Approval.

Market participants may also submit planned outage requests containing only low-impact equipment under this process. Outages submitted within this process get a higher priority compared to planned outages submitted under 1-Day timeframe, thus granting greater certainty to market participants for outages to low-impact equipment (that are required to be submitted within the 1-Day process). Refer to Section 2.2.1 for details on determining outage priority.

The *IESO* will also study *outages* with non-critical equipment placed in the 'At Risk' status from the Quarterly *Advance Approval* process during this time.

This process repeats daily on business days with study and coverage periods as shown in Figure 2-6.

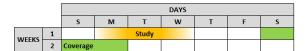




Figure 2-6: Three-Day Advance Approval Timeline

Note: In Figure 2-6, the timeline on the left illustrates a coverage period that falls on a weekend, and the timeline on the right illustrates a coverage period that falls on a weekday.

Study period for the 3-Day *Advance Approval* process begins at 16:00:00 EST on *business days* and ends at 15:59:59 EST, two *business days* later as shown in Figure 2-6.

Coverage period for the 3-Day *Advance Approval* process begins 00:00:00 EST on the fifth *business day*⁸ after the beginning of the study period, and ends at 23:59:59 EST on the same *business day*, as shown in Figure 2-6.

By the end of the study period, the IESO will either:

- Provide an advance approval, or
- Reject the *outage* request

Note: Outage requests rejected during the 3-Day Advance Approval process will not be re-assessed by the IESO. Market participants may resubmit rejected outages as new requests.

At this stage, the *IESO* may also revoke Quarterly and Weekly *Advance Approvals* if implementation of the *outage* will impact the *reliability* and/or operability of the *IESO-controlled grid* (*MR* Ch. 5, Sec. 6.4.9).

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⁸ Statutory holidays and weekend days that precede a *business day* are included in that *business day* (i.e. Saturday, Sunday and Monday equal one *business day*).

2.7.5 One-Day Advance Approval Process

Planned outage requests containing only low-impact equipment must be submitted for 1-Day *Advance Approval*.

Market participants may also submit planned outage requests containing critical and non-critical equipment with low-impact attributes under this process, if eligible. Appendix D lists eligibility criteria for 1-Day Advance Approval.

This provides additional flexibility to *market participants* who are otherwise required to submit *outages* to critical and non-critical equipment in the Weekly and 3-Day *Advance Approval* processes, respectively.

Refer to Appendix D for a list of eligibility criteria for 1-Day Advance Approval.

For example,

If	
A market participant submits an outage request, less than five business days prior to the scheduled start time, to a generation facility with a 'Automatic Voltage Regulation or Power System Stabilizer Out of Service (AVR/PSS OOS)' Constraint Code AND answers "Yes" to the "Only a Loss of Redundancy" question	The <i>outage</i> will be eligible for 1-Day <i>Advance Approval</i> .

The 1-Day *Advance Approval* process repeats daily with study and coverage periods as shown in Figure 2-7.



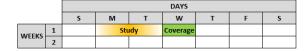


Figure 2-7: One-Day Advance Approval Timeline

Note: In Figure 2-7, the timeline on the left illustrates a coverage period that falls on a weekend, and the timeline on the right illustrates a coverage period that falls on a weekday.

Study period for the 1-Day Advance Approval process begins at 16:00:00 EST on business days and ends at 13:59:59 EST, one business day later, as shown in Figure 2-7.

Coverage period for the 1-Day *Advance Approval* process begins 00:00:00 EST on the second *business day*⁹ after the beginning of the study period and ends at 23:59:59 EST on the same *business day*, as shown in Figure 2-7.

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⁹ Statutory holidays and weekend days that precede a *business day* are included in that *business day* (i.e. Saturday, Sunday and Monday equal one *business day*).

By the end of the study period, the IESO will either:

- Provide an advance approval, or
- Reject the *outage* request.

At this stage, the *IESO* may also revoke Quarterly, Weekly and 3-Day *Advance Approvals* if implementation of the *outage* will impact the *reliability* and/or operability of the *IESO-controlled arid* (*MR* Ch. 5, Sec. 6.4.9).

2.7.6 Auto Advance Approvals

Outage requests for low-impact equipment or equipment containing low-impact attributes may be eligible for Auto Advance Approval (Auto AA) when submitted via the outage management system. Market participants are required to answer certain questions to determine their eligibility for Auto AA. Refer to Appendix D — Column D in the table lists the questions that will be asked to market participants during outage request submission to determine eligibility for Auto AA.

Based on the answers provided by *market participants*, the tool will establish eligibility for and grant Auto AA. The tool will also check that there are no conflicting *outages*, as explained in <u>Section 3.2.3</u>.

The *IESO* also has the ability to mark equipment for exclusion from the Auto AA process. For example, breaker failure protection *outage* to a critical breaker could be excluded from Auto AA despite correctly responding to the low-impact questions outlined in Appendix D.

Priority for *outages* that are granted Auto AA will be based on the time of submission and *advance approval* process they would have been manually studied in by the *IESO*. This ensures the priority is aligned with the *IESO*'s manual assessment of the *outage*.

For example, if an *outage* request with non-critical equipment was submitted and auto-approved within the Quarterly process it would have a Quarterly *Advance Approval* priority. However, if the same *outage* request was submitted and auto-approved after the Quarterly submission deadline, it would have a 3-Day *Advance Approval* priority, based on equipment criticality and submission timeframe.

Going back to the example stated in <u>Section 2.7.5</u>, the *outage* request for the *generation facility* is deemed eligible for 1-Day *Advance Approval*. Now,

If	Then
A market participant submits an outage request, less than five days prior to the scheduled start time, to a generation facility with a 'Automatic Voltage Regulation or Power System Stabilizer Out of Service (AVR/PSS OOS)' Constraint Code, AND	The <i>outage</i> will be granted Auto AA with a 1-Day <i>Advance Approval</i> priority
The market participant answers the low-impact question as follows: Only a Loss of Redundancy? = YES	
A market participant submits an outage request, 18 days prior to the scheduled start time, to a generation facility with a 'Automatic Voltage Regulation or Power	The <i>outage</i> will be granted Auto AA with a Weekly <i>Advance Approval</i> priority

If	Then
System Stabilizer Out of Service (AVR/PSS OOS)'	
Constraint Code, AND	
The <i>market participant</i> answers the low-impact question as follows:	
Only a Loss of Redundancy? = YES	

The tool offers certainty to *market participants* by way of the automated approval, however *outage* priority will be based on manual assessment.

2.7.7 Final Approval in Advance

A subset of *outages* for low-impact equipment or equipment containing low-impact attributes that are deemed eligible for Auto AA may receive Final Approval in Advance (FAA). The *IESO* determines eligibility for FAA based on the impact to the *IESO-controlled grid*, on a case by case basis.

Refer to Appendix D for criteria used to grant FAA.

The *outage* management system will transition the *outage* request to 'Auto AA' status and display a flag for *market participants* to confirm the *outage* request is eligible for FAA. On the day of the *outage*, the tool will automatically transition the *outage* to 'Final Approved' status.

For example,

If	
A market participant submits an outage request, five days prior to the scheduled start time, to a generation facility with a 'Protection Out of Service (PROT OOS)' Constraint Code and provides the following answer to the low-impact question: • "Only a Loss of Redundancy?" = YES and	The <i>outage</i> will be transitioned to 'Auto AA' status and a flag will be displayed to confirm the <i>outage</i> is eligible for FAA. On the day of the <i>outage</i> , the <i>outage</i> request will be automatically transitioned to 'Final Approved' status. The <i>market participant</i> is not required to request final approval to implement the <i>outage</i> .
 Max Recall is ≤ 15 minutes 	

Market participants who have received FAA for their *outages* are not required to request final approval in order to implement the *outage*.

The *IESO* may revoke the FAA of an *outage* request if it impacts the *reliability* and/or operability of the *IESO-controlled grid* and notify the *market participant*. In such cases the *market participant* must verbally request final approval to commence the *outage* by telephoning the *IESO*.

Outage requests submitted for equipment that is already scheduled out-of-service under a single, planned outage request with an 'Out of Service (OOS)' Constraint Code will be eligible for FAA provided the new outage request:

- Contains the same or a subset of the equipment scheduled out-of-service,
- Has an overall and period level planned start and end date that is the same, or within the same time period, as the existing outage request, and
- Has been manually selected by the IESO to be eligible for FAA.

2.7.8 Submission Deadlines

Figure 2-8 displays outage submission and IESO review timelines:

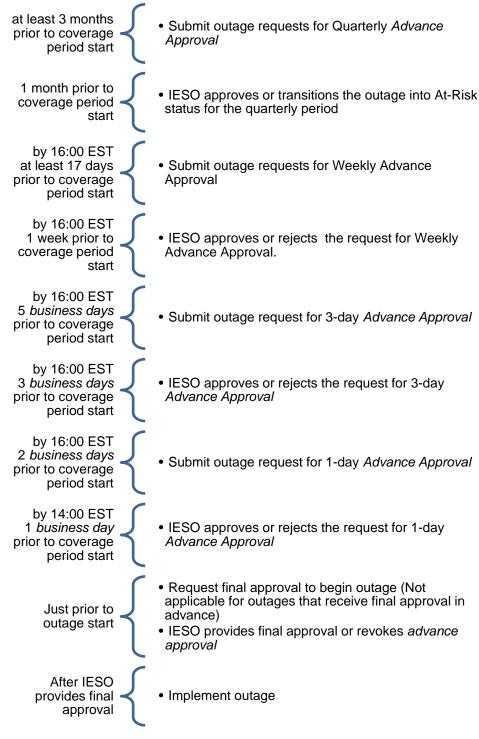


Figure 2-8: Outage Submission and IESO Review Timeline

End of Section –

3. Procedural Workflow

3.1 Facility Registration

Market participants are required to submit information regarding new or changes to existing facilities and equipment to the *IESO* via the online registration process outlined in <u>Market Manual 1.2</u>: Facility Registration, Maintenance and De-Registration.

The *IESO* will assess the submitted information to determine whether the equipment affects the operation of the *IESO-controlled grid* and communicate their assessment to *market participants* via <u>Online IESO</u>. *Market participants* are notified of their equipment's criticality level at this point. Changes to the *IESO-controlled grid* or system operating limits may require the *IESO* to review and update criticality levels of equipment.

Market participants whose facilities or equipment are determined to impact the IESO-controlled grid's reliability will be required to report outages to the IESO. Refer to Appendix B for the detailed criteria that the IESO uses to assess outage-reporting requirements. Outages to system auxiliaries associated with this equipment must also be reported as identified in Appendix B.

Market participants may submit an exemption application according to the process outlined in the Market Manual 2.2: Exemption Application and Assessment procedure to apply for facility equipment to be entirely or partially exempted. Requests for exemptions from outage reporting are assessed by the IESO on a case-by-case basis as specified in MR Ch. 1, Sec 14. Assessments are communicated to market participants via Online IESO.

Market participants may also register one or more control centres via the online registration process to represent the location of their real-time operations. This facilitates the submission of outages that are not associated to a particular station, e.g. SCADA systems.

3.2 Outage Coordination

The *IESO* facilitates the *outage* coordination process for *market participants* by providing the following:

- Undesirable situations outlined in this manual
- Outage planning guidelines confidential reports published by the *IESO* and embedded in the *outage* management system
- Conflicting Constraint Codes—embedded in the outage management system
- Conflict checking feature— embedded in the outage management system
- Outage Coordination for Capacity Exports
- IESO Reports public reports published by the IESO

3.2.1 Undesirable Situations

When assessing *outage* requests, the *IESO* will use the following general criteria to identify any undesirable situations the *outage* request may result in:

- Negative impacts on the *reliability* (*security* and/or *adequacy*) and/or operability of the *IESO-controlled grid*, or
- Capacity and energy shortfalls, or
- Material impact on the operation of the IESO-administered markets (MR Ch. 5, Sec. 6.1.1).

Market participants may request to reposition their scheduled *outages* based on their priority date, to avoid these undesirable situations.

3.2.2 Outage Planning Guidelines

The *IESO* will issue confidential *outage* planning guidelines to facilitate the assessment of grid *reliability*. The *outage* planning guidelines will assist *market participants* to avoid undesirable situations when scheduling *outages*. The guidelines will provide the following information:

Transmission Group: the category used to group associated transmission elements and/or generation facilities, specified along with timeframe. There are some groups with the same name succeeded by a number. These were created to account for all possible combinations of the elements within that group. For example, if the original Transmission Grouping was defined as Group A, for implementation it was broken down into Group A (1) and Group A (2) as follows:

Transmission Grouping	Transmission element	Threshold		
Group A	Line A/Line B	1		Original Group
	Line C			ongmar oroup
Group A (1)	Line A	1	7	
	Line C		_	Implemented
Group A (2)	Line B	1		Groups
	Line C		J	

• **Timeframe:** the applicable seasonal timeframe, specified with the transmission group name. Where not specified, the group will apply throughout the year. Table 3-1 defines seasonal timeframes:

Table 3-1: Seasonal Timeframe

Timeframe	From	То
All season	01-Jan	01-Jan
Summer	15-May	14-Sep
Winter	15-Nov	14-Mar
Spring	15-Mar	14-May
Fall	15-Sep	14-Nov

• **Element:** the specific piece of equipment within the group.

Note: The bus must be included in the *outage* request if all bus breakers are out of service. The line disconnect must be included in the *outage* request if all terminal breakers are out of service.

 Threshold: the number of elements from the list that are permitted out of service at one time

For example, a threshold of 2 means only two elements from the list can be scheduled out of service at the same time without any conflict.

- **Reason:** the phenomena causing the conflict. This is based on the *IESO*'s assessment of situations that would:
 - o compromise the reliability of the transmission system,
 - o result in the inability to maintain the system within system operating limits using normal operating procedures, or
 - o result in the inability to restore the *transmission system* to normal operating conditions following a respected contingency.

For example, phenomena might comprise of pre and post contingency thermal concerns, pre and post contingency voltage concerns, pre and post contingency stability concerns, black-start restoration paths, or resource constraints.

• **Distribution:** the list of *market participants* who will be notified of the *outage* planning guideline. The distribution list will only include those *market participants* that own or operate equipment in the transmission group.

For example, in Table 3-2 below, all *market participants* that own or operate any section of Line X will be on the distribution list. *Outages* for equipment tapped off Line X would not be restricted and therefore, would not be on the distribution list.

Transmission Group			
Group 1	Line X	Thermal	
	Line Y	concerns	

Table 3-2: Sample Outage Planning Guideline

Market participants will be able to access the guideline at the <u>IESO Reports</u> webpage under Participant Reports. The *IESO* will periodically review the *outage* planning guideline and updates will be published as per the Baseline schedule.

3.2.3 Conflicting Constraint Codes

Upon submission of *outage* requests, the *outage* management system will check *outage*s for equipment with conflicting Constraint Codes for the same time period. For example, Generator A has an *outage* request with 'ABNO' Constraint Code that overlaps with another request for Generator A to be OOS.

Outage requests are considered to be in conflict when all of the following are true:

- The outage request priority codes are Forced, Forced Extended, Urgent, Planned or Opportunity, and
- the *outage* requests overlap for any length of time, and
- the outage requests have a status of Submitted, Study, Negotiate, At Risk, Advance Approved, or Implemented, and
- the *outage* request periods share the same equipment and have constraint codes that are flagged to be in conflict with each other as shown in Table 3-3 below:

Table 3-3: Outage Request Constraint Code Conflicts

	OOS	IS	DRATE	HOLD OFF	MUST RUN	ВТСТ	PROT OOS	BF PROT OOS	AVR/P SS OOS	ASP OOS	INFO	ABNO
OOS		Х										Х
IS	Х											Х
DRATE												
HOLDOFF												
MUSTRUN												Х
ВТСТ						Х						
PROT OOS							Х					
BF PROT OOS								Х				
AVR/PSS OOS									Х			
ASP OOS										Х		
INFO												
ABNO	Х	Х			Х							Х

In addition to the conditions described above, *outage* requests that meet any of the following conditions will also be considered to be in conflict:

- The outage request's equipment are on the same undesirable outage combination, or
- UFLS validation fails, or
- Outage requests with BF PROT OOS constraint codes are overlapping at the same stations.

For example,

If	Then
Outages for Line 1 A PROT OOS and Line 1 B PROT OOS overlap	The <i>outage</i> management system will display a conflict
Line 1 A PROT OOS and Line 2 B PROT OOS overlap	The <i>outage</i> management system will NOT display a conflict

3.2.4 Conflict Checking

The *outage* planning guidelines and conflicting constraint codes are embedded in the *outage* management system. If a submitted *outage* request is in conflict with another *outage* based on these criteria, the tool will display:

- An error message that the outage is in conflict,
- ID number of the *outage*(s) it is in conflict with (details regarding the conflicting *outage* are classified as *confidential information* and will be visible to *market participants* based on viewership rights), and
- Requirement to provide a rationale for the conflict to be allowed (details on conflict rationale are provided below).

Market participants may determine the planned times of the conflicting outage(s) (either via the outage ID number or by contacting the IESO) and reschedule the outage to avoid the conflict.

Conflict Rationale

Outage requests having conflicts may be submitted as long as market participants provide a rationale for doing so. A complete rationale is required for the IESO to consider the outage — that is, for clearance the market participant must identify how the pieces of equipment are related, physical proximity, and the reason why other control actions are not available. Table 3-4 below lists criteria for the IESO to consider outages based on conflict rationale.

Table 3-4: Criteria for Conflict Rationale Acceptance

Advance Approval Process	Acceptable Conflict Rationale Description	Examples
Quarterly Advance Approval process	Only non-discretionary rationale will be accepted	ClearanceDegradation of protection or coolingVacuum building <i>outage</i>

Advance Approval Process	Acceptable Conflict Rationale Description	Examples
Weekly, 3-Day and 1-Day Advance Approval processes	Discretionary rationale may be considered provided there is valid justification	 Favourable Ambient Conditions/Short Duration: the reason for the <i>outage</i> conflict is for thermal concerns, but the <i>outage</i> is scheduled overnight during lower load conditions. Pre-contingency Control Actions: transfer load to alleviate thermal concerns or reconfigure <i>transmission system</i> so the contingency sheds load by configuration. Partial Equipment <i>Outages</i>: Situations when only certain sections of the line are being taken out of service as shown in the diagram below, where the path critical to the transfer of
Real-time process	Conflicts will only be considered for forced and urgent <i>outage</i> s	Forced <i>outage</i> to equipment for safety or environmental concern

The *IESO* will evaluate submitted rationale on a case-by-case basis and determine whether to allow the conflict to proceed or require the *market participant* to reschedule.

If the rationale does not meet the criteria described above and is deemed insufficient, the *IESO* will notify the *market participant* to reschedule the *outage*.

3.2.5 IESO Reports

The IESO publishes near-term and long-term reports to assist market participants in scheduling their outages when they are more likely to receive approvals:

- Near-term reports: Adequacy Reports and Transmission Facility All in Service Limits Reports
 and Transmission Facility Outage Limits Reports contain demand forecasts and assessments
 for Ontario and are published by the IESO for informational purposes. Refer to Market
 Manual 7.2: Near-Term Assessments and Reports for further details on these reports.
- Long-term report: As per the *market rules*, the *IESO* prepares and *publishes demand* forecast, and a *security* and *adequacy* assessment for an 18-month period, on a quarterly basis (*MR* Ch. 5, Sec. 7.1.1.4 and 7.3.1.2). Refer to Market Manual 2.11: Reliability Outlook and Related Information Requirements for further details on this report.

3.3 Outage Coordination for Capacity Exports

A Capacity Seller¹⁰ may have obligations with respect to the coordination of *outages* under applicable agreements with external *control areas*. Any such obligations are between the Capacity Seller and the external *control area* or capacity buyer, and are in addition to the obligations that the Capacity Seller has pursuant to the *market rules* and *market manuals*.

The *IESO* will continue to review *outage* requests in accordance with this *market manual*. Any additional review of *outages* by the external *control area* pursuant to the applicable agreements is independent of the *IESO's* review.

All *outages* and/or derates to a Capacity Resource that have partially committed capacity will be applied proportionally between capacity committed to the external *control area* and the *IESO-administered markets*. For example, where there is an *outage* to a Capacity Resource that has committed a portion of its capacity to an external *control area* (e.g., 30% of installed capacity), the *IESO* will assess impacts to *adequacy* based on the uncommitted capacity portion (i.e., remaining 70% of installed capacity).

3.3.1 Capacity Seller Requirement to Coordinate with Transmitters Prior to IESO Involvement

Refer to Market Manual 13.1: Capacity Export Requests, Section 3: Capacity Seller Requirement to Coordinate with Transmitters for information and requirements relating to coordination with *transmitters* regarding *outages* when submitting a *capacity export request* and prior to a Commitment Period.

Should a *planned outage* to transmission facilities arise whereby a Capacity Resource would be rendered Grid-incapable during a Commitment Period, the *IESO* may reject or revoke the *planned outage* provided certain conditions are met, including the Capacity Seller having demonstrated that it has made best efforts to work with the *transmitter* to reschedule the *planned outage*. In order to demonstrate to the *IESO* that best efforts have been made in the event such circumstances arise, a Capacity Seller must communicate with the applicable *transmitter* as described in Section 3 of Market Manual 13.1, and as set out below. The following explains the general process that the Prospective Capacity Seller should follow with the *transmitter* during the Commitment Period to demonstrate to the IESO that best efforts have been made to reschedule a planned outage should such circumstances arise:

- Schedule a meeting (or multiple meetings, if necessary) in which it notifies the applicable transmitter of any capacity export commitments and determines if there are existing planned outages (unapproved or approved) that would render the Capacity Resource Gridincapable at any time during the proposed Commitment Period.
- 2. Update the *outage* request (visible to the applicable *transmitter*)¹¹ in the *IESO*'s CROW system submitted in accordance with Market Manual 13.1, Section 3 with an information priority code, indicating the details of any capacity export commitments.

¹⁰ Capitalized terms in this section are defined in Market Manual 13.1: Capacity Export Requests, Appendix A: Glossary of Capacity Export Terms.

¹¹ To setup Third Party Viewership in CROW which makes *outage* requests visible to the applicable *transmitter*, the Equipment Registration Specialist (ERS) must follow the steps outlined in the <u>Online IESO Guide for all Contract Roles</u>.

- Throughout the Commitment Period, continue to check with the transmitter by, among
 other things, monitoring the CROW system, to determine if there are any planned outages
 during the proposed Commitment Period that would render the Capacity Resource Gridincapable.
 - a. Should there be *planned outages* during the proposed Commitment Period that would render a Capacity Resource Grid-incapable for, work with the *transmitter* to address the conflict, for instance:
 - i. The *transmitter* may agree to reschedule the *planned outage*.
 - ii. The *transmitter* may accept the risk of potential rejection or revocation of the *planned outage* in the event that it is determined that the *planned outage* will, during the Commitment Period, pose an unacceptable risk of an *adequacy* shortfall to the external *control area*.
- 4. Whenever applicable, update the applicable *outage* request with the information priority code indicating any changes or new information, including the resolution of any conflicting *outages* that may arise.

3.3.2 Capacity Seller Requirement to Coordinate with Transmitters Requiring IESO Involvement

If the *IESO* is advised by the Capacity Seller that the external *control area operator* has determined that a *transmitter's planned outage* that would render a Capacity Resource Grid-incapable would result in an unacceptable risk of an *adequacy* shortfall to the *external control area* and the *transmitter* and Capacity Seller are not able to come to an agreement to reschedule the *planned outage*, the Capacity Seller must contact the *IESO*. The *IESO* will assess whether the Capacity Seller has used its best efforts to reschedule the *planned outage* with the *transmitter* and whether any *reliability* concerns will arise if the *transmitter's planned outage* is rejected or revoked.

Examples of transmission *outages* necessary for *reliability* include, but are not limited to:

- Transmission outages that would prevent a future forced outage from occurring (e.g., a load supplied by a single transformer or line that would be forced out-of-service due to equipment concerns).
- Transmission outages that would leverage opportune generation and load profiles (e.g., matching outages with seasonal generational support).
- Transmission *outages* that would restore instantaneous protections and respective communication mediums.

If the *IESO* determines that the *outage* is for *reliability* purposes, the *IESO* will advise the Capacity Seller who may inform the external *control area* operator.

If the *IESO* determines that best efforts have been made and there is no *reliability* concern, the *IESO* may reject or revoke the *planned outage* pursuant to *Market Rules* Chapter 5, Section 6.4. The *IESO* will not, pursuant to this section, recall *outages* to facilitate *called capacity exports* or reject or revoke *forced outages* or urgent *outages*, or *outages* that bottle a resource's ¹² output.

¹² The resource is operating to a reduced maximum generation output due to constraints resulting from transmission element outages. This does not include constraints that limit the resource to 0 MW output.

3.4 Outage Submission

Market participants submit outages through the outage management system and the IESO uses that tool to confirm receipt and communicate approval back to the market participant. Market participants access the outage management Application Programmatic Interface (API) either through:

- The IESO's web link located in the IESO Portal, or
- Their own *outage* management program.

Typically, an *outage* request will include the following information ¹³:

Table 3-5: Information Requirement during Outage Submission

Name of Field in the Tool	Information To Be Provided by Market Participants
Applicant	The market participant that is submitting the information.
Single Point of Contact (SPOC)	The request will identify a SPOC for the <i>market participant</i> , either an individual or a position, along with sufficient information to enable effective communication with that SPOC (such as phone, fax, or email). For <i>market participants</i> with direct input to the <i>outage</i> management system, contact information for responsible parties will be on file with the <i>IESO</i> .
Priority Code and Purpose Code	Each <i>outage</i> request must contain appropriate Priority and Purpose Codes. See Section 2 for more details.
Purpose Description	General information about the <i>outage</i> , such as a brief description of the purpose and specific requirements or information pertinent to the <i>outage</i> (for example "Loading levels for a <i>generation facility</i> test"). Any regulatory requirements for an <i>outage</i> must be included in this information.
Request Weekly AA	For non-critical or low impact equipment, indicate if the <i>outage</i> is submitted under the Weekly <i>Advance Approval</i> process.
Requested Equipment	Sufficient information must be provided to identify and describe, if required, the specific piece of equipment, using the equipment identification and location confirmed by the <i>IESO</i> in <u>Market Manual 1.2</u> : Facility Registration, Maintenance and De-Registration.
Planned Start and End Date/Time	The submission must include the requested start date, start time, end date and end time.
Maximum Recall Time	The submission must include recall time, which is the total amount of time that would be required to return the equipment to service upon a request by the <i>IESO</i> . <i>Market participants</i> may submit optional comments to the <i>IESO</i> to provide more information.

¹³ Refer to the "Outage Management System CROW OCSS Web Client User Guide" for detailed instructions on how to submit an *outage* request.

Name of Field in the Tool	Information To Be Provided by Market Participants
Recurrence	This information will describe the periodic nature of the <i>outage</i> , that is, whether the <i>outage</i> is continuous, continuous except for weekends, daily, etc.
Constraint Code	Each piece of equipment on the <i>outage</i> request must contain a constraint code to specify the equipment limitations. This will be based on the status of the equipment when the <i>outage</i> is implemented (for example: OOS, IS, MUSTRUN). See <u>Section 2.4</u> for more details.
Equipment Description (Mandatory for Constraint Codes specified in Table 2-4 and Equipment Classes specified in Table C-1.)	General information about the equipment, such as a brief description of the status and condition of the equipment pertinent to the <i>outage</i> (for example "Generation facility unavailable for Blackstart"). Any regulatory requirements for an <i>outage</i> must be included in this information.
MW Impact	Indicate the impact, if any, on real power resources which will result from the <i>outage</i> . This would be the direct impact associated with the specific piece of equipment rather than an indirect impact.
MVAR Impact	Indicate the impact, if any, on reactive power resources that will result from the <i>outage</i> . This would be the direct impact associated with the specific piece of equipment rather than an indirect impact.
Conflict rationale	This information will be used by the <i>IESO</i> to verify the importance of scheduling the <i>outage</i> in case of conflicts. Note: This field will not be visible to <i>market participants</i> with third party viewership.
Market participant to IESO Comments	 Market participants shall use this section to notify the IESO of any additional information, including details of their assessment, associated outage requests, switching details, etc. Generation facilities shall also use this section to notify the IESO of any intent to arrange for replacement energy in the form of imports (MR Ch. 5, Sec. 6.3.6). When these arrangements are finalized, market participants shall provide the following information: The MW amount and duration, The intertie zone or zones through which the replacement energy is intended to be scheduled, The boundary entity that shall submit the offers and schedule the replacement energy if dispatched by the IESO, and Information regarding the e-Tag associated with the import, including a unique identifier, tag ID or tag format to be used. Refer to Section 5 for details on arrangement of replacement energy.

Name of Field in the Tool	Information To Be Provided by Market Participants
	Note: This field will not be visible to <i>market participants</i> with only third party viewership access.
Low-impact Questions	Based on the information submitted, <i>market participants</i> may be required to answer a few low-impact questions. This is to determine if the <i>outage</i> is eligible for 1-Day AA Auto AA, and/or FAA, as explained in Sections 2.7.5, 2.7.6 and 2.7.7, respectively. Refer to Appendix D – Column D in the table lists the questions that will be asked to <i>market participants</i> .

3.5 Outage Assessment

An *outage* request is assessed for its potential impact on the *reliability* and/or operability of the *IESO-controlled grid* with respect to the following:

- Reductions in system operating limits, *interconnection reliability* operating limits or changes in power transfers which encroach on a system operating limit,
- Will or is reasonably likely to have an adverse impact on the reliable operation of the IESOcontrolled grid,
- Operating limits available and adequate monitoring tools available,
- Adequate system and area reserve,
- Adequate pre/post contingency assessment, voltage levels, islanding concerns, equipment limits and control actions,
- Adequate ancillary services requirements,
- System (global) and local area adequacy capacity and energy,
- High-Risk or Emergency Operating State conditions, and
- Duplicated supply facilities including station service supply and protection systems

Refer to Market Manual 7.4: IESO-Controlled Grid Operating Policies for more details on the IESO's reliability assessment. The IESO may provide details of their assessment under the 'IESO to Market Participants Comments' field in the outage management system.

Note: This field will not be visible to *market participants* with only third party viewership access.

3.5.1 Market Participant Updates

Market participants may update an outage request while it is being assessed by the IESO. Changes other than the purpose description or comments require notification to the IESO by telephone. The IESO will assess the impact of the change. Revised outage requests will be assessed within the original study period.

If the update is	The IESO shall
An insignificant change as explained in Section 2.2.1	Allow the market participant to update the request.
A significant change as explained in <u>Section 2.2.1</u>	Allow the <i>market participant</i> to update the request and revise the priority date.

Part 7.3: Outage Management

3. Procedural Workflow

3.5.2 Outage Assessment Outcomes

Table 3-6 below describes the next steps and associated obligations following the *IESO*'s assessment of *outages*.

Table 3-6: Outage Assessment Outcomes and Next Steps

IESO Assessment Outcomes	Possible Next Steps	Associated Obligations
Provide advance approval (as per timelines in Section 2.7)	Final Approval	On the day of the <i>outage</i> , <i>market participants</i> must contact the <i>IESO</i> Control Room via telephone when they are ready to proceed with the <i>outage</i> . The <i>IESO</i> will, in general, provide final approval to a <i>planned outage</i> unless it foresees an adverse <i>reliability</i> impact, based on ongoing <i>security</i> and <i>adequacy</i> assessments.
		When requesting final approval, <i>market participants</i> should give due consideration to any adjustments to generation patterns or system configuration required by the <i>IESO</i> prior to removal of equipment from service and the time required to effect these adjustments (<i>MR</i> Ch.5, Sec. 6.4.3.3).
		Outages that are eligible for FAA will be automatically granted Final Approval at the beginning of the planned start date of the outage.
	Revocation	Market participants have the option of resubmitting or canceling the outage. The IESO will work with market participants to re-schedule the planned outage to a date and time at which the outage will not likely have an adverse impact on the reliability and/or operability of the IESO-controlled grid. Where practical, the IESO will consider date and time preferences of market participants when re-scheduling the outage (MR Ch. 5, Sec. 6.4.10).
		The original priority date is maintained if <i>market participants</i> re-submit the <i>outage</i> within five <i>business days</i> of being revoked (<i>MR</i> Ch. 5, Sec. 6.4.10).
	Outage Start Delays	Market participants must inform the IESO if they expect their outage to be delayed from starting as scheduled and whether the delay is expected to result in a planned extension.
		• Start of <i>outage</i> delayed by 30 minutes or less: <i>Market participants</i> must notify the <i>IESO</i> Control Room by telephone.
		Start of <i>outage</i> delayed by greater than 30 minutes: <i>Market participants</i> must notify the <i>IESO</i> Control Room by telephone and update their <i>outage</i> request.

Part 7.3: Outage Management

3. Procedural Workflow

IESO Assessment Outcomes	Possible Next Steps	Associated Obligations
	Planned Extension	Market participants must submit requests for planned extensions as a new outage request. The new request must reference the outage ID of the on-going planned outage in the outage management system.
		The IESO will review planned extension requests on a reasonable effort basis if the outage request was scheduled to start and end on the same day. Otherwise the planned extension will be treated as a late submission and either rejected or revoked.
		The IESO will reject the request for planned extension if it is determined that the extension is likely to adversely impact the reliability and/or operability of the IESO-controlled grid or is likely to require the rescheduling, recall or revocation of a planned outage request previously submitted to the IESO (MR Ch. 5, Sec. 6.4.8). In such cases, market participants shall ensure the outage duration does not exceed the originally approved planned outage or the period as advised by the IESO when rejecting the outage request (MR Ch. 5, Sec. 6.4.8).
Negotiate to reschedule	Reschedule outage for advance approval	Market participants must reschedule the outage following discussions with the IESO. The priority date of the original outage request will be retained during resubmission if completed within study timeframe.
	Cancellation	Market participants must cancel the outage request in the outage management system.
	Rejection (for outages submitted under the Weekly, 3-Day or 1-Day Advance Approval processes)	The IESO will provide market participants with the reason for rejection, subject to applicable confidentiality restrictions. Market participants may submit a new outage request. Original priority date will be retained if resubmitted within five business days and it was the first time that the outage was rejected (MR Ch. 5, Sec. 6.4.17). If these conditions are not met, the resubmitted outage request will receive a new priority date.

Part 7.3: Outage Management

3. Procedural Workflow

IESO Assessment Outcomes	Possible Next Steps	Associated Obligations
	'At Risk' (for outages submitted under the Quarterly Advance Approval process)	The IESO will provide market participants with the reason for placing the outage 'At Risk', subject to applicable confidentiality restrictions. The IESO will review the outage during the next Quarterly, Weekly, 3-Day or 1-Day assessment window, as explained in Section 2.7.2.
		Market participants may choose to re-submit outages placed 'At Risk.' Refer to Section 2.7.2 for criteria for retaining original priority for re-submitted outage requests.

3.6 Outage Implementation

Outages that have received final advance approval from the IESO can be placed into implementation. Market participants are required to notify the IESO Control Room to confirm that the outage has commenced (MR Ch. 5, Sec. 6.4B.1) by providing actual start times through outage management system, unless otherwise determined by the IESO.

If	Then
After implementation, the market participant wishes to adjust the actual start time of the outage	 The market participant must call the IESO Control Room and request that the IESO clears their implementation and must provide the reason for the change. The IESO will assess the validity of the request and if approved, transition the outage to 'Final Approved' status which will delete the actual start time. The market participant must input the adjusted actual start time in the outage management system and transition the outage from 'Final Approved' to 'Implemented' status.

3.6.1 Planned and Forced Extensions

Market participants have the option of forced extensions, in cases where personnel safety or equipment damage may result. However, forced extensions for planned work will be reviewed for possible violations of the market rules. Forced extensions to planned or forced outages must be electronically updated in the outage management system by market participants and communicated via telephone to the IESO Control Room. If the forced extension is identified by 15:00 EST, one business day prior to the planned end time of the outage, market participants shall, on a reasonable effort basis, also communicate the forced extension to the IESO Market Forecasts & Integration department.

Planned extensions to planned outages must be submitted as new outage requests.

3.6.2 Recall

Any time during implementation, the *IESO* may recall either the current period or the entire *outage*, based on sudden or unexpected impacts to the *reliability* and/or operability of the *IESO-controlled grid*. The *IESO* will provide affected *market participants* with the reason for the recall. Details regarding *market participant* compensation in cases of *outage* recall are provided in Section 3.8.

Market participants will be expected to meet the recall times specified in the original submission for the planned outage. No outage will be recalled unless the IESO has revoked or rejected all other planned outages that have not yet started and which could eliminate the need to recall the outage already in progress (MR Ch. 5, Sec. 6.4.11).

Generation facilities have the option to arrange for replacement *energy* to preclude being recalled. Further details on replacement *energy* are provided in <u>Section 5</u>.

3.7 Outage Completion

Market participants are required to (MR Ch. 5, Sec. 6.4A):

- Notify the IESO by telephone when either the current period or the entire planned or forced outage has been completed,
- Request IESO approval by telephone to return equipment to service before doing so,
- Receive IESO approval to return the equipment to service. The IESO will notify market
 participants at this time if they wish to direct the operation of equipment to return it to
 service, and
- Notify the IESO when equipment that was the subject of a planned or forced outage has been fully restored to service by providing actual end times through the outage management system, unless otherwise determined by the IESO.

If	Then
After completion, the market participant wishes to adjust the actual end time of the outage	 The market participant must call the IESO Control Room and request that the IESO clears their completion and must provide the reason for the change. The IESO will assess the validity of the request and if approved, transition the outage to 'Implemented' status which will delete the actual end time. The market participant must input the adjusted actual end time in the outage management system and transition the outage from 'Implemented' status to 'Completed' status.

3.8 Outage Compensation

Generation facilities, distributors and wholesale customers whose planned outages are revoked or recalled by the *IESO* are entitled to compensation for expenses associated with the revocation or recall, subject to the following conditions (*MR* Ch. 5, Sec. 6.7.2):

- the outage was originally provided advance approval by the IESO,
- the outage was recalled or had advance approval revoked because of a material error in the IESO's demand forecast, a failure of generation facilities within the IESO control area, a failure of facilities forming part of the IESO-controlled grid, or a failure of interconnection facilities, and
- the out-of-pocket expenses exceed \$1,000.00.

Under the *market rules*, only out-of-pocket costs are eligible for compensation. These are sunk costs that are unrecoverable and will be incurred again by *market participants* in order to complete the *outage*. Items such as overtime costs and equipment rentals are eligible.

Market participants, whose Quarterly, Weekly or 3-Day Advance Approval for a planned outage on a generation facility is initially granted and then revoked by the IESO, will not be eligible for compensation if (MR Ch. 5, Sec. 6.7.3A):

- The IESO revoked the advance approval due to a forced outage of another generation facility with the same registered market participant as the generation facility that submitted the planned outage request and the forced outage occurred before 16:00 EST three business days prior to the scheduled start of the planned outage, or
- The *IESO* revoked the *advance approval* due to delayed return to service from a planned or *forced outage* of another *generation facility* with the same *registered market participant* as the *generation facility* that submitted the *planned outage* request, or
- A planned outage is granted Quarterly Advance Approval and scheduled to start in the last three months of a six month coverage period, and the IESO revokes the Quarterly Advance Approval before the end of the next quarterly study period.

Example A: Market participant NOT entitled to compensation

As shown in Figure 3-1 below, the *outage* is scheduled for May and receives Quarterly *Advance Approval* in November. The *IESO* revokes quarterly approval in January. In this case, the *market participant* is not entitled to compensation because the revocation is done before the next quarterly study period ends in February.

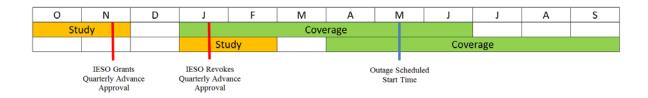


Figure 3-1: Compensation Eligibility - Example A

Example B: Market participant entitled to compensation

In this example, the *outage* is scheduled for May and the *IESO* revokes Quarterly *Advance Approval* in March (i.e. after the next quarterly study period ends in February). Therefore the *market* participant is entitled to compensation.

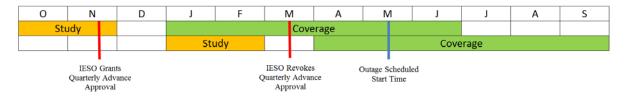


Figure 3-2: Compensation Eligibility – Example B

Example C: Market participant entitled to compensation

In this example, the *outage* is scheduled to start in March which is within the first three months of the quarterly coverage period, therefore even though the *IESO* revokes the *outage* before the end of the next quarterly study period in February, the *market participant* is entitled to compensation.

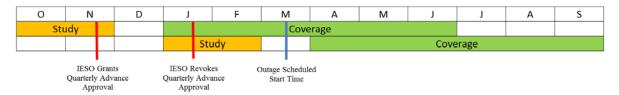


Figure 3-3: Compensation Eligibility – Example C

Generation facilities whose planned outages have advance approval revoked or are recalled even though they had successfully arranged for replacement energy, are eligible for compensation. However, the generation facility will not be eligible for compensation for any lost opportunity costs associated with the import energy that was secured through the arranged replacement energy.

Claims for compensation must be submitted using the "Request for Outage Compensation" (IMO FORM 1350) that is available on the IESO's website (See Appendix A), and substantiated by receipts or statements detailing each line item. These claims will be subject to audit and verification by the IESO.

Transmitters are not entitled to compensation for any costs, losses or damages associated with the revocation or recall of a *planned outage* (*MR* Ch. 5, Sec. 6.7.1).

Each act of revocation or recall by the *IESO* shall be treated separately for compensation purposes (*MR* Ch. 5, Sec. 6.7.7).

- End of Section -

4. Outage Reporting Requirements

This Section 4 outlines *outage* reporting requirements that are specific to certain classes of *market participants* when submitting *outage* requests to the *IESO*, unless granted *exemption*. Each subsection provides sample Priority, Purpose and Constraint Codes that *market participants* may use when submitting *outage* requests via the *outage* management system. For detailed description of these codes, refer to Sections <u>2.2</u>, <u>2.3</u>, and <u>2.4</u>. Refer to <u>Section 2.6</u> for a mapping of these codes.

Note: The rules for submission, approval and determining priority as per *market rules* are applicable for all *outage* requests.

4.1 Generation Facilities

Aggregated *generation facilities* are required to report *forced outages*, unit limitations, deratings, de-staffing and any change in status that affects the maximum output of a *generation unit*, the minimum load of a *generation unit*, or the availability of a *generation unit* to provide *ancillary services* such as *regulation*, *operating reserve*, voltage support, *black start capability* or must run contracts (*MR* Ch. 5, Sec. 3.6.1).

4.1.1 Deratings

All *generation facility* deratings, including those resulting from *generation facility* start-up or shutdown, are required to report *outages* in the following circumstances:

- Any planned or forced material reduction in *generation facility* output that causes a derating equal to the greater 2% of rated output or 10 MW,
- A component failure, operational limit or other circumstance that will cause the unit to trip
 if no control actions can be taken before the condition can be repaired as assessed by the
 generation facility, and
- A new potential change in unit/plant condition that can cause the loss of multiple units at its facility based on its internal assessment/forecast.

A *generation facility* wishing to ramp down for a *planned outage* is required to follow either of the following methods:

- Submit and get approval for a planned outage request. The generation facility will be ramped down at the submitted ramp rate in advance of the hour in which the outage commences, or
- Submit derate requests electronically to reflect the capability of the *generation facility* as it ramps down.

Normal loading delays during a *generation facility* start-up are not considered a derating if the *generation facility* is able to ramp towards full load without significant holds. Where a *generation facility* must hold at a specific load for greater than 30 minutes during start-up, this should be considered a derating. The *IESO* will assess planned deratings required to support a *generation facility* ramp down or start-up on a reasonable effort basis.

If fossil *generation facilities* having known start-up delays are scheduled by pre-*dispatch* within a timeframe that does not accommodate the start-up delay, *market participants* are required to cancel their *offers* for the hours in which their units are unavailable. Within the restricted and mandatory windows, the *IESO* Control Room shall allow these *offers* to be removed.

A *generation facility* whose *outage* or derating results in a change of the greater of 2% of rated output or 10 MW, is not required to revise their *offers* if the derating/*outage* is expected to last less than two hours. Where their *offer* had been altered to reflect the capability of their resource, a quantity change or new *offer* will be allowed by the *IESO*. This change should reflect the capability of the resource in the pre-*dispatch* schedule. Changes to *offers* in the mandatory and restricted window will not affect the current hour.

Market participants are required to use the DRATE or MUSTRUN Constraint Code when submitting *outage* requests, Table 4-1 provides an example:

 Priority Code
 Constraint Code
 Purpose Code

 Planned
 DRATE
 Maintenance

Table 4-1: Example Codes When Submitting Planned Derate Requests

4.1.2 Tests

Generation facilities may request approval for an Opportunity outage to conduct tests during a planned or forced outage. In order for the outage requests and tests to not have conflicting time spans in the outage management system, the following procedure should be followed:

- Revise the end time of the original outage request to coincide with the start of the first test.
- Ensure the first test request has a start time that corresponds to the end time of the *outage* in the revised *outage* request.
- Create a second outage request to accommodate all the outage time required in the original outage request and has a start time corresponding to the end time of the first test request.
 The end time corresponds to the end time of the original outage request, or
- Subsequent pairs of *outage*/test requests with matching start/end times to cover all the remaining tests as required.

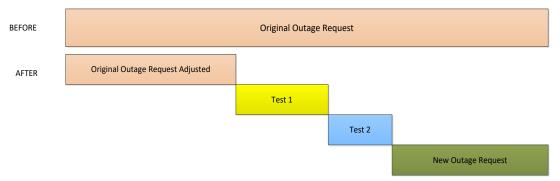


Figure 4-1: Submitting Test Request during Outage

Where testing is extensive and is expected to continue for a minimum of two days, market participants may request that the IESO treat the generation facility as a commissioning generation facility (MR Ch. 7, Sec. 2.2A). Requests to be treated as a commissioning generation facility should

be made to the *IESO* through the *outage* process and to Facility Registration. Requests of this nature should be made with a minimum of six *business days*' notice. See Section 4.1.3 for reporting details.

For tests of hydroelectric *generation facilities* within an aggregate, *market participants* must submit a test profile as part of the *outage* request. The aggregate will be offered to reflect the aggregate output during testing. The aggregate total generation will be maintained at the offer/*dispatch* level as the test *generation facility* loads or unloads.

Market participants having aggregate units with one of the units being tested would offer, ensuring that the associated price is appropriate to be scheduled, the maximum achievable output for the aggregate, excluding the testing unit and compensate for testing by adjusting units within the aggregate. Non-aggregated generation facilities are required to offer the full capability of the facility and use outage requests to derate the facility to the appropriate test level (MR Ch. 5, Sec. 6.6.7).

Often *generation facility* tests are conducted where the test can be suspended and the *generation facility* is then capable of re-loading. These tests are treated differently than *generation facility* deratings in that no *outage* for a derating is required, however *market participants* are required to submit an *outage* request in accordance with the submission deadlines outlined in <u>Section 2.7</u> indicating the planned test quantities as described in the example below.

For any hour in which a *market participant's generation facility* is expected to undergo a test, *market participants* must submit an economical *offer* for the generation that equals the expected hourly average *energy* delivery of that generating unit.

Example:

If expected generation is	Then the offer submitted for the	ne hour will be
250 MW for 20 minutes, 175 MW for 10 minutes, and 135 MW for 30 minutes	250*20 + 175*10 + 135*30 60	= 180 MW at an <i>offer</i> price that would ensure the unit is scheduled to deliver 180 MW

However, since the unit is testing, it would not move to the *dispatch* target, and the *IESO* operator may have to intervene to adjust for the behaviour of the testing unit.

Where the test is instantly recallable, generation facilities are allowed to participate in the operating reserve market. This is acceptable as long as the market participant offers the energy as outlined above (and below) and if the market participant ensures that the operating reserve quantity offered each hour meets the following criteria:

(maximum energy expected to be produced during the hour) + (operating reserve quantity

Using the example above:

If	The <i>offer</i> submitted for the hour will be	
Maximum generation per hour is 450 MW	180 MW at a price to ensure tha 450 MW (maximum output during the hour) - 250 MW (maximum loading during the hour)	t unit is scheduled = 200 MW of operating reserve at a price of the market participant's choosing
	200 to 270 MW of <i>energy</i> at a hi	gher price.

This *energy offer* would be scheduled if *operating reserve* is activated or if there are a shortage of resources that required the *energy* (at which time, the *market participant* would be expected to abandon the test to meet their operating reserve dispatch).

Generation facilities whose test outages are immediately recallable and participate in the operating reserve market are not expected to submit for compensation costs. Rather, it is expected that offers for energy and operating reserve will reflect any compensation for interrupting the test.

For tests of aggregate *generation facilities* with immediate recall, *market participants* must provide a test profile via an information request to the *IESO*. *Market participants* must offer the aggregate as per the *energy* they desire to run but would adjust loading of units within the aggregate to obtain the required test levels. *Market participants* must request approval to synchronize and desynchronize the test unit, but may change the test unit MW as desired while maintaining the aggregate MW as offered.

Market participants are required to use the Testing Purpose Code when submitting *outage* requests, Table 4-2 provides an example:

Table 4-2: Example Codes When Submitting Planned Testing Requests

Priority Code	Constraint Code	Purpose Code
Planned	IS	Testing

4.1.3 Commissioning Facilities

A commissioning generation facility shall be treated as a self-scheduling generation facility for the purposes of outage coordination and shall follow the normal outage scheduling process (MR Ch. 7, Sec. 2.2A). The commissioning generation facility shall provide a detailed test plan including the following information, but not limited to:

- The expected time of synchronizing to or de-synchronizing from the IESO-controlled grid,
- Energy and reactive output levels,
- The timing of and ramp rates associated with changes in *energy* and reactive output levels,
- Run-back or trip tests for the commissioning generation facility, and
- Excitation and Power System Stabilizer (PSS) tests.

The IESO will attempt to provide scheduling flexibility for commissioning generation facilities in the same manner as those generation facilities performing routine testing as per Section 4.1.2. Market

participants, whose generation units with planned outages are returning to service from long-term outages, or are commissioning generation units, shall provide the IESO with a loading profile before synchronization.

The treatment of *self-scheduling generation facilities* in the *IESO*'s *security* and *adequacy* assessments depends on the type of commissioning being performed as follows:

- 1. New *generation facilities* or those returning from long-term *outages* (mothballing) that are registered as *self-scheduling generation facilities* will be treated as unavailable for the purpose of calculating available capacity in the *IESO's adequacy* assessments.
 - A *planned outage* request should be submitted by *market participants* that define first synchronization and the expected date of commercial operation.
 - Market participants, who are not variable generation facilities, should submit, and keep up to date, the expected commissioning schedule (either via an outage request or other format as specified by the IESO) for the duration of the commissioning period.
 - Market participants, who are variable generation facilities, must submit, and keep up to
 date the expected commissioning schedule via an outage request for the duration of the
 commissioning period.
 - Commissioning generation facilities, that are not variable generation facilities, should manage all commissioning activities, until commercial operation is declared, with the use of offers as a self-scheduling generation facility. These offers should reflect the most recent update to the commissioning schedule.
 - Commissioning generation facilities, that are variable generation facilities, shall offer a forecast output as provided by the IESO.
- 2. Generation facilities that are registered as self-scheduling generation facilities for the purpose of testing new or modified equipment associated with the generation facility will be treated as available for the purposes of calculating available capacity in the IESO's adequacy assessments.
 - A planned outage request should be submitted by market participants that define the commissioning period.
 - O While commissioning, market participants, who are not variable generation facilities, must manage their loading by the use of offers as a self-scheduling generation facility. Market participants, who are variable generation facilities, must manage their loading via outage requests and offer a forecast output, as provided by the IESO.
 - Outage requests are to be submitted for each stage of the commissioning period that reflects expected output.

For generation facilities beginning commissioning, the *IESO* requires at least three months advance notice of the expected synchronization date (*MR* Ch. 7, Sec. 2.2A.5). This date may be revised by *market participants* as required.

For the purpose of submitting dispatch data, the commissioning generation facility shall apply to register as a self-scheduling generation facility and comply with applicable market rules, in order to submit the necessary dispatch data for testing. Requests to be registered as a self-scheduling generation facility should be made to the IESO within a minimum of six business days' notice (MR Ch. 7, Sec. 2.2A). Any such registration for the purposes of commissioning tests shall expire on the completion of these tests, at which time registration as a generation facility is required to participate in the real-time markets.

Where the *generation facility* undergoing commissioning testing, forms part of an aggregate, the whole aggregate will be treated as *self-scheduling generation facility*. The *IESO* may not approve these requests where the loss of *operating reserve* from the aggregate causes a *reliability* concern (*MR* Ch. 7, Sec. 2.3.2).

In the event that the *commissioning generation facility* intends to increase its output above the *self-schedule offer* for any reason, the *offers* should be updated outside the mandatory window. If the *commissioning generation facility* is unable to achieve the *self-schedule offer* for any reason, the *offers* should be updated as soon as possible. An *outage* request should also be submitted to reflect the reduced capability from the *self-scheduled* quantity.

Market participants are required to use the Commissioning Purpose Code when submitting *outage* requests, Table 4-3 provides an example:

 Priority Code
 Constraint Code
 Purpose Code

 Planned
 IS
 Commissioning

Table 4-3: Example Codes for Commissioning Generation Facilities

4.1.4 Segregated Mode of Operation

Outage requests to operate *generation facilities* in *segregated mode of operation* (SMO) must be submitted by the 1-Day *Advance Approval* deadline, unless otherwise agreed to by the *IESO*. Along with submitting an *outage* request, *market participants* are also required to notify the *IESO* by telephone of the request being submitted.

The *IESO* must approve them, by telephone or the *outage* management system, no later than 10:00 EST, one *business day* prior to the SMO start date to ensure inclusion in first run of Day-Ahead Commitment Process (DACP).

DACP-related processes for *generation facilities* operating in SMO are detailed in <u>Market Manual</u> 9.2: Submitting Operational and Market Data for the DACP.

Market participants may submit SMO requests as opportunity outages, two hours prior to the start of the outage. The IESO will approve or reject the outage requests no later than 90 minutes prior to the implementation of the segregated mode of operation.

When submitting a request for operation in segregated mode, generation facilities must:

- Submit an *outage* request for their units for the duration of the segregated mode.
- Submit a second *outage* request for the time required to ramp down the units to zero (to be submitted within the hour prior to the start of the first *dispatch hour* to which the segregated request pertains).
- Maintain the *offers* for their *generation facilities* for each *dispatch hour* in which these facilities will or are intended to operate in *segregated mode of operation*¹⁴.
- Notify the IESO by phone that the Request for Segregation was submitted (MR App. 7.7, Sec. 1.3.5).

¹⁴The submission of the *outage* request will fulfill the obligations with respect to the submission of *dispatch data* as set out in *MR*, CH. 7, App, 7.7.

Where a Request for Segregation will require *transmission system* elements to be reconfigured or removed from service, the *IESO* will notify the *transmitter* and enter an *outage* request in the *outage* management system to reflect this reconfiguration for the duration required to support the Request for Segregation.

When units are returning from segregated mode of operation, generation facilities must ensure:

- The *outage* for their units ends at the same time the units are to be reconnected to the *IESO*-controlled grid.
- Valid *offers* are in the *IESO* systems for these units, for the hour they will be returning from *segregated mode of operation*. When submitting their offers, *generation facilities* must respect the short notice submission criteria as specified in the *market rules*.
- If necessary, to zero their revenue meter while in segregated mode of operation in order to be removed from the IESO's settlements process.
- Notify the IESO by phone of the request for de-segregation (MR App. 7, Sec. 1.3.3, and 1.3.4).

Market participants are required to use the Segregated Mode of Operation Purpose Code when submitting *outage* requests, Table 4-4 provides an example:

Table 4-4: Example Codes When Requesting Planned Segregated Mode of Operation

Priority Code	Constraint Code	Purpose Code
Planned	OOS	Segregated Mode of Operation (SMO)

4.1.5 [Intentionally Left Blank]

4.2 Loads

4.2.1 Dispatchable Loads

Dispatchable loads are required to submit information requests in the event of planned outages or tests that result in demand reduction of 20 MW or more relative to the average weekday demand of the facility. During an outage, loads are expected to consume according to their bid quantity. Upon change of plan, loads are expected to update bid and offer data and notify the IESO.

Any planned or forced *outages*, restrictions, deratings or changes in configuration of power system auxiliaries and transmission facilities operated at 50 kV or higher that form part of, or are, connected to the *IESO*-controlled grid and which affect the operation of the *dispatchable load*, must be submitted to the *IESO*. These *outages* shall be coordinated and submitted by the owner of the *facility* required to be on *outage*. For *outages* to the transmission element to which the *dispatchable load* is connected, the *transmitter* will apply for the *outage* and coordinate with the customer.

Table 4-5 provides example codes for dispatchable loads when submitting planned outage requests:

Table 4-5: Example Codes for Planned Outages to Dispatchable Loads

Priority Code	Constraint Code	Purpose Code
Planned	DERATE	Repair

4.2.2 Connected Wholesale Customers

Wholesale customers are required to notify the *IESO* in the event of changes that result in reduction of 20 MW or more from the average weekday *demand* or supply. This requirement applies, for example, to large industrial customers that periodically shut down their plants for maintenance, holidays, etc.

Wholesale customers are required to submit information about the planned shutdown in advance, however, approval from the *IESO* is not required, the *outage* is supplied for information purposes only.

Market participants are required to use the codes in Table 4-6 when submitting outage requests:

Table 4-6: Applicable Codes for Wholesale Customers

Priority Code	Constraint Code	Purpose Code	
Information	INFO	Other	

4.2.3 Distributors and Transmitters

Under the *market rules, distributors* are required to notify the *IESO* in the event of changes that result in change greater than 20 MW from the average weekday *demand* or supply. This requirement applies to *distributors* with embedded loads or generation that are not registered with the *IESO* (*MR* Ch. 5, Sec. 3.4.1, 3.5.2, and 3.7.1).

Distributors and *transmitters* are also required to notify the *IESO* in advance of *demand* control actions. Demand control actions include: *demand* management, voltage reductions and disconnections.

In the event of plans for *demand* control actions, *market participants* are required to submit *outage* information to the *IESO* by 10:00 EST each day, for the following day. Any *emergency* plans subsequent to this deadline must be submitted immediately.

The following information is required:

- Proposed date, time, and duration of the cuts by *connection point* on the *IESO-controlled grid*, by hour, and
- Proposed MW reduction of demand by connection point on the IESO-controlled grid, by hour.

The actual decrease in MW reduction of *demand* achieved through *demand* control actions must be communicated directly to the *IESO* Control Room, at the time that the reduction is implemented.

Table 4-7 provides example codes for *distributors* and *transmitters* when submitting *planned outage* requests:

Table 4-7: Example Codes for Distributors and Transmitters

Priority Code	Constraint Code	Purpose Code	
Planned	OOS	Switching	

4.2.4 Outages and Non-Performance Event Management for Capacity Auction Resources

This sub-section 4.2.4 outlines outage management requirements for *capacity auction resources* with *capacity obligations*.

I. Dispatchable Capacity Auction Resources (including Capacity Imports)

Dispatchable resources with a *capacity obligation* will submit *outage* requests in accordance with *outage* reporting requirements and must update their *offers/bids* to reflect the available *auction capacity* of the resource during the *outage*.

Demand response resources are required to use the codes in Table 4-8 when submitting *outage* requests:

Table 4-8: Applicable Codes for Demand Response Resources

Priority Code	Constraint Code	Purpose Code	
Information	INFO	Other	

II. Non-Performance Event Management for Hourly Demand Response Resources

HDR Resources with a Capacity Obligation Acquired through the Capacity Auction

Capacity market participants with an hourly demand response resource that has a capacity obligation is required to maintain records of all reductions to demand response capacity of 5 MW or greater during an obligation period. The IESO may request the records for a period of 1 year from the end of the associated commitment period. If requested, these records must be provided to the IESO by email by the deadline defined by the IESO. The records must contain the following details:

- Description of Event
- Resource name
- Trade Date
- Hours of reduced capacity
- Registered capacity of the HDR resource
- Amount of reduction (MW) to demand response capacity
- Action taken to manage energy bid

For any quantity, *capacity market participants* whose *HDR* resources received an activation report with an activation notice on the *dispatch day* are required to notify the *IESO* Control Room by telephone as soon as practical if they are unable to provide their activation amount.

Capacity market participants are required to update bids for HDR resources for any reduction to demand response capacity occurring on the pre-dispatch day or dispatch day to reflect the reduced demand response capacity.

4.3 All Market Participants

As per *market rules* and the *operating agreements* between transmitters and the *IESO, IESO's outage* assessments will not include assessments of impacts to the *reliability* of individual customer connections. Assessing the *reliability* of individual customer connections is the role of the transmitter who is required to:

- Coordinate outages impacting customer connections, and
- Recommend changes to transmission configuration and or recall or cancel outages to secure the supply to customer connections during a *high risk operating state*.

4.3.1 Monitoring and Control Equipment

Market participants are required to report planned and forced outages to monitoring and control equipment, data concentrating facilities that aggregate monitoring and control information from more than one facility.

For *forced outages, market participants* are required to respond and restore these facilities to a fully operational state within the time frames specified by Chapter 4, Section 7.7 of the *market rules*. Based on the impact of the equipment's unavailability on the *reliability* and/or operability of the *IESO*-controlled grid, the *IESO* may notify *market participants* to respond within a longer or shorter period that those specified in Sections 7.7.2 and 7.7.3 of the *market rules*, provided that, where the time to respond and restore is less than 24 hours, the *market participant* will use commercially reasonable efforts to achieve such direction (*MR* Ch. 4, Sec. 7.7.4).

Table 4-9 provides example codes for *market participants* when submitting *planned outage* requests to monitoring and control equipment:

Table 4-9: Example Codes for Planned Outages to Monitoring and Control Equipment

Priority Code	Constraint Code	Purpose Code
Planned	OOS	Other

4.3.2 System Tests

Power system tests typically involve abnormal configurations of the power system, extensive coordination during work, or unusual precautions to ensure the *reliability* and/or operability of the *IESO*-controlled grid. Tests covered by these requirements include, but are not limited to (*MR* Ch. 5, Sec. 6.6):

- The deliberate application of short circuits,
- Generation unit and transmission system stability tests,
- Planned actions which cause abnormal voltage, frequency or overloads,
- Planned abnormal station or system setups with inherent risk, and
- Tests of equipment for which there is some real or potential risk of widespread impact on the *IESO*-controlled grid.

In order to gain approval for the test, *market participants* arranging the test must submit the following details (*MR* Ch. 5, Sec. 6.6.2):

Equipment involved,

- The relevant details of contracts or agreements as they relate to the test activities,
- Preferred and alternative dates and times for the conduct of the test activities,
- Unusual system conditions or setup required,
- Any required changes in setup, power flow, voltage, frequency, etc., that could have an impact on the *reliability* and/or operability of the *IESO*-controlled grid,
- Details of special readings, observations, etc., to be recorded by operating personnel, and
- Identity of personnel who are directly involved in the test, their location and the means of communicating with them.

The *IESO* will approve the *outage* request if it is determined that the test will not have an adverse effect on the *reliability* and/or operability of the *IESO-controlled grid* or on the operation of the *IESO-*administered markets.

Where required, arrangements shall be made for a Test Coordinator to be appointed. The name and role of the Test Coordinator shall be specified in the *outage* submission. The duties of the Test Coordinator include:

- Defer, limit, or stop the System Test due to unfavorable system conditions or test results,
- Monitor test conditions in the area involved, and
- Act as a communicator, and other roles as agreed upon in the outage submission.

If the *outage* submission involves additional *outages* or safety code procedures, the requestor shall ensure that *outage* requests are submitted by the appropriate *market participant*(s).

Examples of requirements that will not be considered power system tests and should be arranged in the normal manner for *outages* include:

- Routine generation unit rejections,
- Routine protection and control maintenance and testing,
- Routine commissioning tests, and
- Work or testing on hydraulic waterways and storage.

Market participants are required to use the Testing Purpose Code when submitting outage requests, Table 4-10 provides an example:

Table 4-10: Example Codes When Submitting Planned System Test Requests

Priority Code		Constraint Code	Purpose Code
Planned	IS		Testing

4.3.3 Testing of Ancillary Services

The IESO shall test facilities that intend to, or do, provide ancillary services to the IESO-controlled grid.

Note: During such testing, the *IESO* may submit *outage* requests on behalf of *market participants*. These will only be visible to the *IESO* and used for informational purposes.

Tests must be successfully completed prior to entering into a *contracted ancillary services* contract, for a *facility* providing *regulation* or black start services, and at least annually thereafter throughout the contract period. Tests shall be arranged and scheduled at a time mutually agreeable to both the

ancillary service provider and the IESO in accordance with the outage scheduling processes outlined in this market manual.

For contracted providers of the Reactive Support and Voltage Control Service the *IESO* may require tests in accordance with *MR* Ch. 5, Sec. 4.9.

Performance standards and testing procedures are prescribed in the "IESO – Ancillary Service Provider (ASP) Agreements for Procurement of Certified Black Start Facilities". Schedule 2 of this Agreement stipulates the required black start performance standards, with Schedule 3 articulating the required testing procedures.

The performance standards for contracted reactive support and voltage control are stipulated in *MR* Ch. 4, App 4.2.

4.3.4 Testing Operating Reserve Providers

The IESO may conduct unannounced tests of any market participant's facility registered to provide operating reserve and currently scheduled to provide operating reserve.

Note: During such testing, the *IESO* may submit *outage* requests on behalf of *market participants*. These will only be visible to the *IESO* and used for informational purposes.

The IESO will assess market participants' compliance with the operating reserve dispatch instruction according to the respective operating reserve offer submission data. For the purposes of this manual, a failure to meet an operating reserve target during an operating reserve activation (ORA) will also be deemed as a test failure.

If dispatchable load facilities providing operating reserve identify special testing requirements, the *IESO* will coordinate testing within the first week of the *market participant*'s acceptance in the market as an operating reserve provider, or as soon as possible. Subsequent testing will occur on a periodic basis.

Tests shall be arranged in accordance with MR Ch. 5, Sec. 4.9 and 4.10.

Reserve testing is the responsibility of the *IESO* and is conducted by the control room operators (CROs). The CROs will implement unannounced tests taking into account any *facilities* with poor past performance that require additional testing.

If reserve testing is implemented on a resource that is part of an aggregate, compliance will be assessed on the output of the aggregate.

Note: If there is non-compliance to actual reserve activations, the following approach will be used with respect to removing offers.

Table 4-11: Implementing and Assessing Reserve Tests

If a market participant	The IESO will
Fails an initial reserve test or an ORA, (i.e., fails to meet dispatch target within prescribed time [10 or	1. (At IESO discretion) ¹⁵ direct the market participant to remove its reserve offers on the resource for the remainder of that day and the next day.
30 minutes])	Allow these changes within the two-hour mandatory window.
	3. Retest the unit, normally within a week after it submits reserve <i>offers</i> again.
Fails their first retest of the reserve test or an ORA, (i.e., fails to meet	Direct the <i>market participant</i> to remove its reserve <i>offers</i> on the resource for one week .
dispatch target within prescribed time [10 or 30 minutes])	Allow these changes within the two-hour mandatory window.
	3. Retest the unit, normally within a week after it submits reserve <i>offers</i> again.
Fails their second retest of the reserve test or an ORA, (i.e., fails to	Direct the market participant to remove its reserve offers on the resource indefinitely.
meet dispatch target within prescribed time [10 or 30 minutes])	Allow these changes within the two-hour mandatory window.
	3. Initiate follow-up with the involved <i>market participant</i> . As a result of this follow-up, a decision will be made as to whether the <i>facility</i> should be removed from the reserve market, and the circumstances for allowing the return to the reserve market.
Fails a reserve test because of an unforeseen forced outage or equipment limitation, and	Request the <i>market participant</i> to submit an outage to derate or force the equipment out-of-service.
Is NOT a dispatchable load	

¹⁵ Discretion may be applied in determining whether or not to direct a *market participant* to remove its reserve offers after a failed activation. The following may be taken into consideration:

[•] System conditions may exist where available *operating reserve* is particularly limited (e.g., freshet, tight supply conditions). Removal of reserve offers may lead to potential shortfall.

[•] A resource that failed to meet the reserve target within the required time may have faced legitimate circumstances that led to the failed activation. If these circumstances have been, or are expected to be rectified, then future activation of reserve is expected to be met without failure.

If a market participant	The IESO will
Fails a reserve test because of an unforeseen forced outage or equipment limitation, and	Request the market participant to change its energy bid to reflect the derate or force the equipment out-of-service.
Is a dispatchable load	2. Request the <i>dispatchable load</i> to remove its reserve <i>offers</i> , as the DSO cannot handle derates on <i>dispatchable loads</i> .
	3. (Once the <i>forced outage</i> condition has been repaired) allow the <i>market participant</i> to resubmit its reserve <i>offers</i> within the two-hour mandatory window.

4.3.5 Hold-offs

Hold-offs are restrictions in the use of transmission lines to facilitate maintenance activities. Automatic reclosure is blocked and manual reclosure is restricted until contact is made with the hold-off party. Single and multiple element hold-offs may be granted Auto AA or FAA.

Market participants are required to use the HOLDOFF Constraint Code when submitting *outage* requests, Table 4-12 provides an example:

Table 4-12: Example Codes When Submitting Planned Hold-off Requests

Priority Code	Constraint Code	Purpose Code
Planned	HOLDOFF	Other

4.3.6 New and Replacement Facilities

Market participants are required to report an outage prior to (MR Ch. 5, Sec. 6.4A):

- Energization of any new facility, or
- Energization of any new *facility* equipment impactive on the *reliability* and/or operability of the *IESO*-controlled grid, or
- Returning into service replacements of any existing facility equipment impactive on the reliability and/or operability of the IESO-controlled grid.

Outage submissions that request the energization of new facilities are not eligible to be requested for the 1-Day Advance Approval process as the impact of introducing a new facility cannot be adequately assessed by the IESO within the timelines of the 1-Day Advance Approval process. In addition, market participants must ensure that all applicable facility registration requirements are complete, prior to the commencement of any such outage.

Table 4-13 provides example codes for *market participants* when submitting *planned outage* requests to new and replacement facilities:

Table 4-13: Example Codes When Requesting Planned Outages to New and Replacement Facilities

Priority Code	Constraint Code	Purpose Code
Planned	MUSTRUN	Replacement

- End of Section -

5. Replacement Energy to Support Planned Outages

A generation facility may notify the IESO that it will arrange replacement energy offers in the form of an import to support a planned outage request or when requesting an extension to an outage. Such a notification does not obligate the generation facility to notify the IESO, and if so notified, the IESO to approve or accept any such arrangement. The generation facility may withdraw the arrangement for replacement energy offers at any time up to final approval of the outage or up to the final approval of the extension (MR Ch. 5, Sec. 6.3.6).

Where, based on the *IESO*'s assessment of *security* and *adequacy*, the *IESO* permits the *generation* facility to arrange for replacement *energy*, the *IESO* shall determine the minimum MW amount to be arranged as replacement *energy* (*MR* Ch. 5, Sec. 6.3.9) based on the following:

- The MW amount of replacement *energy* shall be no less than the forecast shortfall from the *Adequacy* Report as determined prior to *advance approval* being provided or based on more current information in the *Adequacy* Report,
- Where the shortfall occurs beyond the period of 14 days, the *IESO* will identify the weeks of shortfall and the maximum amount to be arranged for these weeks based on the day 15 to 34 *Adequacy* Reports or the Reliability Outlook report prior to *advance approval* being provided. The *generation facility* should wait until the shortfall is detailed in an *Adequacy* Report covering the day 0 to 14 period, to identify the specific shortfall hours and amounts to finalize the amount of replacement *energy*. In any case, replacement *energy* must be finalized by the *generation facility* no later than 16:00 EST three *business days* prior to the commencement of the shortfall week(s), and
- Shall not exceed the amount of energy that was agreed to at the time of finalization or 500 MW.

Generation facilities shall convey to the IESO their arrangement for replacement energy by way of the comments field in the outage management system with the following information:

- The *intertie* where *offers* will be submitted,
- A unique identifier associated with the e-Tag or a unique e-Tag ID,
- The MW amount to be offered and the duration of the *offers* (if finalized), and the *registered market participant* associated with a *registered facility* that is a *boundary entity* that shall submit the offers.

Once the *IESO* has approved or provided additional direction to the *generation facility* specifying the details of the replacement *energy* import offers, the *generation facility* whose *outage* was approved is obligated to ensure that these *offers* are submitted to the *IESO* for pre-*dispatch* scheduling. The *boundary entity* who shall provide replacement *energy* and that is subject to *dispatch instructions* received from the *IESO*, is subject to the failed *intertie* transaction rules in *MR* Ch. 7, Sec. 7.5.8A and 7.5.8B and *MR* Ch. 3, Sec. 6.6.10A to 6.6.10C and the related compliance guidelines.

The *IESO* may specify the *intertie*(s) where the replacement *energy* is to be scheduled in order to meet *reliability* requirements.

The *IESO* shall have the right to specify the duration of *offers* necessary to support the *outage* request (*MR* Ch. 5, Sec. 6.3.9). The *IESO* shall make this determination based on the following:

- Reliability and/or operability impacts on the IESO-controlled grid,
- Forecast capabilities of the interconnections for the duration of the planned outage, and
- Forecast adequacy of neighbouring jurisdictions for the duration of the planned outage.

The duration that replacement *energy offers* to be submitted to the *IESO* as part of the pre-*dispatch* scheduling process shall be:

- No less than the period of the shortfall hours applied to each day of the week(s)¹⁶ of the shortfall, and
- No greater than the total duration of the outage.

For example,

A *generation facility* requests for a 300 MW *outage* over 3 weeks. A shortfall of 100 MW is identified on the Tuesday of the second week between 9 AM to 10 AM. The *IESO* will notify the *market* participant of the shortfall and reject the *outage*.

In order to get approval for the *outage* request, the *market participant* must agree to arrange for replacement *energy* from 9 AM to 10 AM (shortfall hours) for all days of the second week.

However, the *market participant* may wait until 16:00 EST 3 *business days* prior to the commencement of the second week of the *outage*, to finalize the amount and hours of replacement *energy*. By waiting to finalize the amount, the *generation facility* accepts that the purchase amount may increase from the amount forecast when the *outage* was given *advance approval*.

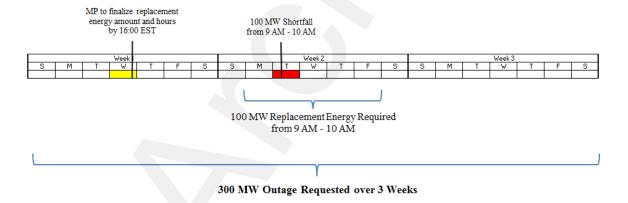
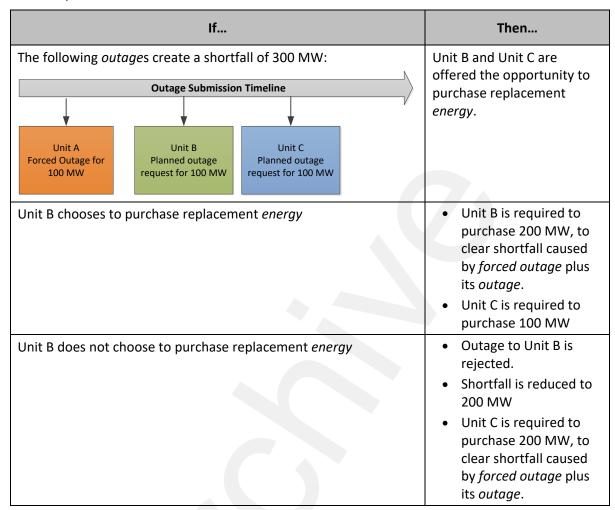


Figure 5-1: Purchase of Replacement Energy – Requirements and Confirmation Timeline

¹⁶ For the purposes of *outage* replacement *energy*, week is defined as weekdays (Monday to Friday excluding holidays). Where shortfalls occur on a weekend or holiday, the *IESO* will identify this requirement to the *generation facility* and the *generation facility* will be required to arrange for replacement *energy* to cover these shortfalls.

For example,



Generation facilities that have arranged replacement energy to support their planned outage are assessed based on priority according to the following:

- When requesting outage approvals during periods of adequacy concerns, generation facilities who have arranged for replacement energy to support a planned outage will have a higher priority than outages that have chosen not to arrange replacement energy (and would otherwise be rejected).
- Where more than one generation facility has indicated that they wish to arrange for replacement energy and, because of security or adequacy concerns, advance approval cannot be given to both the generation facilities, the generation facility with an earlier priority date will be given priority.

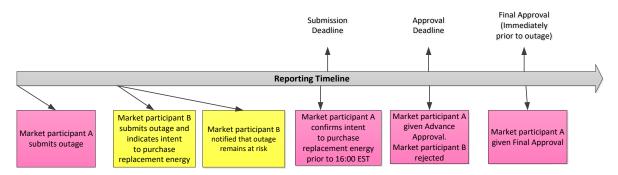


Figure 5-2: Precedence of Outages Based on Purchase of Replacement Energy

- Where a generation facility is identified to be at risk after the replacement energy confirmation timeline but before the advance approval timeline as detailed in Section 2.7, and then confirms the intent to arrange replacement energy before the advance approval timeline, the generation facility shall maintain its priority date relative to outages that confirmed replacement energy before the confirmation timeline.
- Where a generation facility has to be revoked or recalled due to energy shortfalls identified after the advance approval or final approval was granted, precedence will be given based on the priority date, regardless of whether the approval is based on arranging replacement energy.
- Where a generation facility indicates that they intend to arrange for replacement energy and they do not have priority date precedence over other generation facilities who may elect to arrange for replacement energy they will be notified that they may not be eligible. A final decision regarding eligibility cannot be made until the outage submission deadline. In this situation, it would be prudent for market participants without priority date precedence to wait until the submission deadline before arranging replacement energy.

- End of Section -

6. Disputes and Compliance

6.1 Disputes

The *IESO* or an Applicant may initiate the Dispute Resolution process in accordance with *MR* Ch. 3, Sec. 2 if either believes the circumstances warrant such action. Specifically, *market participants* may dispute any decision of the *IESO* related to *outage* management, such as rejection of an *outage* submission, revocation or recall of an approved *outage*, or denial of *outage* compensation. However, *market participants* must continue to follow the direction of the *IESO* until such time as the Dispute Resolution panel renders a decision. For more information regarding the dispute resolution process, refer to Market Manual 2.1: Dispute Resolution.

6.2 Market Surveillance and Compliance

A Market Surveillance Panel was established pursuant to the "Electricity Act, 1998" for the purpose of identifying inappropriate market conduct, market design flaws and to make sure that the IESO-administered market is fair and efficient. IESO staff may forward potential non-compliant actions of market participants to the IESO Market Assessment and Compliance division. Refer to Market Manual 2.6: Treatment of Compliance Issues and Market Manual 2.7: Treatment of Market Surveillance Issues for more information regarding the dispute resolution process.

- End of Section -

Appendix A: Forms

The following form is used in connection with the *outage* management process. This form is available to *market participants* on the *IESO* website:

Form Name	Form Number				
Request for Outage Compensation	IMO_FORM_1350				

- End of Section -

Appendix B: Outage Reporting Requirements

Outages must be coordinated with the IESO (and reported to the IESO) when any of the conditions in the following table are met:

Table B-1: Outage Reporting Requirements

Facility Group	Elements of the Facility Group for which Outages must be Reported
Transmission facilities ¹⁷ operated at voltages ≥ 100 kV	All
	Removal of step-down transformers with a low-side voltage < 100 kV
Transmission	Involve the unloading of step-down transformers or their individual windings 18
facilities operated at	Require paralleling or separation of buses via operation of bus tie breaker
voltages < 100 kV	Result in a load transfer ≥ 20 MW between step-down transformer stations
	Adversely affect a generation facility or dispatchable load
Transmission or	15 MVAR or greater in areas electrically south of Essa TS in Barrie
Distribution Reactive	10 MVAR or greater in areas electrically north of Essa TS in Barrie
resources	Synchronous Condensers and Static VAR Compensators (SVCs)
	Control systems designed to dynamically respond to system conditions such as:
	Power system stabilizers (PSSs)
Power system	Automatic voltage regulation (AVR)
auxiliaries ¹⁹	Operating aids such as:
	Circuit auto-reclosure schemes
	Voltage reduction facilities
	Under-frequency load shedding (ULFS) facilities

- Switchyard auxiliaries that do not affect, or the loss of an additional element that does not affect, the operation of the *IESO*-controlled grid or the operation or capability of components of the *IESO*-controlled grid.
- Step-down transformer station low voltage bus protections and low voltage reactive resource protections (capacitors), unless they cause unavailability of the component and/or a reconfiguration of the IESO-controlled grid.
- Feeder protections and feeder breaker auto-reclosures, unless they create a load transfer during system tests, or restrict access to the *IESO*-administered markets of embedded facilities.

¹⁷ Facilities that form part of or are connected to the *IESO-controlled grid* and used for the purpose of transmitting or distributing electricity. These facilities may be owned by a transmitter, *wholesale customer*, distributor or *generator*.

¹⁸ Where multiple facilities involve logic that require those facilities be operated together (i.e., both a switch and a breaker are arranged in series and the switch cannot be operated without first opening the breaker), it is only necessary to report on one of those facilities.

¹⁹ The following power system auxiliaries are excluded from *outage* reporting:

Facility Group	Elements of the Facility Group for which Outages must be Reported
	Primary or backup protection systems designed to detect and isolate failed or faulted
	elements
	Breaker Failure Protection
	Breaker Trip Coil Test
	Special Protection Systems (SPS) that detect identified system conditions and take
	corrective action such as:
	Combined generation facility and load rejection schemes
	Reactor tripping schemes
	Communication facilities such as:
	• SCADA
	RTUs, ICCP links or telemetry facilities for display of quantities
	Market participant dispatch tools and facilities
	Communication facilities such as Voice, data and protection tone communications
	Switchyard auxiliaries such as:
	AC and DC station services
	Supervisory control facilities or Control Room bench-boards
	Multi-breaker air supply systems including compressor plants and cable cooling
	systems
Non-registered	Result in a change of more than 20 MW in <i>demand</i> or supply in an hour from what is
facilities or	typical for that hour (i.e. large industrial customers that periodically shut down plants for
embedded	maintenance or holidays)
facilities ²⁰	
Dispatchable load	Result in changes of more than 20 MW in demand or supply in an hour from what is
facilities/ Wholesale	typical for that hour.
customers	
	Result in changes of more than 20 MW in <i>demand</i> or supply in an hour from what is
Distributors and	typical for that hour.
Transmitters	Demand control actions, including demand management, voltage reductions and
	disconnections.
	All generation facilities
	Segregated Mode of Operation (SMO)
	Available but not operating
	Deratings:
Generation Facilities	Derating equal to the greater 2% of rated output or 10 MW
	Holds at a specific load for >30 minutes during start-up
	Affects the maximum output or minimum load of a generation unit
	A component failure, operational limit or other circumstance that will cause the unit to
	trip

²⁰ If the facility is not registered with the *IESO*, this responsibility falls on the *market participants* (i.e. *transmission customers* for the facility).

Facility Group	Elements of the Facility Group for which Outages must be Reported						
	Plant auxiliaries that affect more than a single generation facility or aggregate of						
	generation facilities where the loss of an additional element results in multiple						
	unit/aggregate shutdowns within 48 hours such as:						
	Service air or instrument air						
	Boiler feed pumps						
	Station Service						
	Affects the availability to provide ancillary services such as:						
	Automatic Generation Control (AGC)						
	Voltage support						
	Black start service						
	All tests described in <u>Section 4.3.2: System Tests</u>						
	Testing of generation units, including:						
Testing	In-service or commissioning tests						
	Testing of derated units at levels above the derated levels						
	Testing of units currently on outage						
	Tests of facilities providing ancillary services						
All Equipment	Hold-off						
	Energization:						
	Energization of any new facility, or						
	Energization of any new facility equipment impactive on the reliability and/or						
	operability of the IESO-controlled grid, or						
	Returning into service replacements of any existing facility equipment impactive on						
	the <i>reliability</i> and/or operability of the <i>IESO</i> -controlled grid.						

- End of Section -

Appendix C: Equipment Classes and Applicable Constraint Codes

Table C-1: Applicable Constraint Code per Equipment Class

Equipment Class						Const	raint Code					
	oos	IS	DRATE	MUSTRUN	HOLDOFF	AVR/PSS OOS	ASP OOS	PROT OOS	BF PROT OOS	втст	INFO	ABNO
	х	Х			х			х			X	
	х	Х			х			х			X	
	х	Х							х	Х	X	
	Х	Х									X	
	х	Х						Х			X	
	Х	Х						х			х	
	х	Х	х					Х			X	
	Х	Х	Х					х			х	
	х	Х	х	х				Х			X	
	Х	Х	х	х				Х			X	
	х	Х	х					х			X	
	х	х						х			X	
	х	х						х			X	
	х	Х									X	

Equipment Class		Constraint Code										
	oos	IS	DRATE	MUSTRUN	HOLDOFF	AVR/PSS OOS	ASP OOS	PROT OOS	BF PROT OOS	втст	INFO	ABNO
Synchronous Condenser	х	х	х	х				X			Х	
	х	х	х	х		х	х	x			X	х
	х	Х	х	Х			х	X			X	
	х	х				4.5					Х	
	х	х									Х	
	х	х									Х	
	х	х									Х	
	х	х									X	
	Х	х									Х	

- End of Section -

²¹ Market participants are required to input a description of the equipment for this equipment class, in the *outage* management system.

Appendix D: Criteria for 1-Day Advance Approval, Auto AA and FAA

Planned outage requests containing only low-impact equipment must be submitted for 1-Day Advance Approval. Outage requests containing eligible equipment, with no conflicting outage requests (See Section 3.2 for outage conflicts) and that satisfy low-impact criteria may be eligible to receive Auto Advance Approval (Auto AA) (i.e. automatically transition to Advance Approved status on submission) and in some cases may also receive Final Approval in Advance (FAA). The eligibility criteria for 1-Day advance approval, Auto AA and FAA are described in the table below.

Table D-1: Criteria for 1-Day Advance Approval, Auto AA and FAA

A Outage Type	B Equipment Class	C Constraint Code	D Low-impact Attributes	E Additional Conditions	F 1-Day Advance Approval	H Auto AA	I FAA
Generator outage	Generation facility	OOS, IS, DRATE, MUST RUN		Planned Start and End Date/Time are in the same day or Max Recall ≤ 15 min	Y	N	N
Available But Not Operating	Generation facility	ABNO		Priority Code = Information	N	Υ	N
Automatic Voltage Regulation (AVR) or Power System Stabilizer (PSS)	Generation facility	AVR/PSS OOS	Only a Loss of Redundancy?" = YES (Answer)		Y	Υ	Y
Ancillary Services	Generation facility, Load	ASP OOS		Planned Start and End Date/Time are in the same day or Max Recall ≤ 15 min	Υ	N	N
Primary protections	Line, Line Section, Generation facility, Bus, Transformer, Reactor, Capacitor, SVC, Phase Shifter, Voltage	PROT OOS	"Only a Loss of Redundancy?" = YES (Answer)	Max Recall is ≤ 15 minutes	Y	Y	Y

A Outage Type	B Equipment Class	C Constraint Code	D Low-impact Attributes	E Additional Conditions	F 1-Day Advance Approval	H Auto AA	I FAA
	Regulator, Synchronous Condenser, Converter, Filter, Load		"Only a Loss of Redundancy?" = YES (Answer)	Max Recall is > 15 minutes	Υ	N	Y
Holdoffs	Line, Line Section	HOLDOFF			Υ	Υ	Υ
Breaker failure protections	Breaker	BF PROT OOS			Υ	N	N
			"Adjacent breakers OOS?" = NO (Answer) AND "Only a Loss of Redundancy?" = YES (Answer) ELSE, IF Question: "Only a Loss of Redundancy?" = NO (Answer) THEN "CTs on both sides of the breaker?" = YES (Answer)	Only one piece of Equipment is on the Outage Request Continuous and ≤ 4 hours in duration No overlapping BF PROT OOS outages at the same station	Y	Y	N
Breaker trip coil tests	Breaker	втст			Y	N	N
AC/DC station service	AC/DC Station Service	OOS	"Only a Loss of Redundancy?" = YES (Answer) "Does the SS supply Cooling to any equipment on the ICG?" = YES (Answer)	Max Recall is ≤ 15 minutes	Y	N	N
		OOS	"Only a Loss of Redundancy?" = YES (Answer) "Does the SS supply Cooling to any equipment on the ICG?" = NO (Answer)	Max Recall is ≤ 15 minutes	Y	Y	Y

A Outage Type	B Equipment Class	C Constraint Code	D Low-impact Attributes	E Additional Conditions	F 1-Day Advance Approval	H Auto AA	I FAA
		IS		Max Recall is ≤ 15 minutes	Y	N	N
Tone communication channels	Tone Communication Channels	oos	Only a Loss of Redundancy?" = YES (Answer) "RTU or HUB Affected?" = YES (Answer)	Max Recall is ≤ 15 minutes	Υ	N	N
		oos	Only a Loss of Redundancy?" = YES (Answer) "RTU or HUB Affected?" = NO (Answer)	Max Recall is ≤ 15 minutes	Υ	Y	Y
		IS		Max Recall is ≤ 15 minutes	Y	N	N
Radial lines	Transmission circuit	OOS, IS, DRATE		Facility Class = 3 (Low- impact)	Y	Y	N
Transmission facilities operated at voltages < 100 kV	Breaker, Bus, Disconnect Switch, Transformer, Load	OOS, IS, DRATE		Facility Class = 3 (Low- impact)	Y	Y	N
LV reactive devices	Capacitor, Reactor	OOS		Facility Class = 3 (Low- impact)	Υ	N	N
UFLS equipment	UFLS Relay	oos		Facility Class = 3 (Low-impact) UFLS Validation Threshold passes (i.e. Sum UFLS Area Outages < UFLS Area Outage Margin)	Y	Y	Y
Special Protection Scheme	SPS	oos	Only a Loss of Redundancy?" = YES (Answer)	Max Recall is ≤ 15 minutes	Y	N	N

A	В	С	D	E	F	н	ı
Outage Type	Equipment Class	Constraint Code	Low-impact Attributes	Additional Conditions	1-Day Advance Approval	Auto AA	FAA
		IS		Max Recall is ≤ 15 minutes	Υ	N	N
RTU/ICCP/HUB Equipment	RTU/ICCP/HUB Equipment	oos	Only a Loss of Redundancy?" = YES (Answer)	Max Recall is ≤ 15 minutes	Y	N	N
		IS		Max Recall is ≤ 15 minutes	Υ	N	N
Other Equipment	Other Communication Equipment, Other Miscellaneous Equipment	oos	Only a Loss of Redundancy?" = YES (Answer)	Max Recall is ≤ 15 minutes	Y	N	Υ
		IS		Max Recall is ≤ 15 minutes	Υ	N	N

- End of Section -

References

Document ID			
MDP_RUL_0002	Market Rules for the Ontario Electricity Market		
MDP PRO 0016	Market Manual 1.2: Facility Registration, Maintenance and De- Registration		
MDP_PRO_0017	Market Manual 2.1: Dispute Resolution		
IMO_PRO_0019	Market Manual 2.2: Exemption Application and Assessment		
MDP_PRO_0022	Market Manual 2.6: Treatment of Compliance Issues		
MDP_PRO_0023	Market Manual 2.7: Treatment of Market Surveillance Issues		
IMP PRO 0024	Market Manual 2.11: Reliability Outlook and Related Information Requirements		
MDP_PRO_0033	Market Manual 5.5: Physical Markets Settlement Statements		
IMP_PRO_0033	Market Manual 7.2: Near-Term Assessments and Reports		
IESO MAN 0077	Market Manual 9.2: Submitting Operational and Market Data for the DACP		
PRO-357	Market Manual 13.1: Capacity Export Requests		
N/A	Electricity Act, 1998		
IESO_TPL_0020	0020 IESO – Ancillary Service Provider (ASP) Agreement for Procurement of Certified Black Start Facilities		
GDE-259	Outage Coordination and Scheduling System (OCSS) CROW Web Client User Guide		

- End of Document -